

TO: Alcohol and Drug Abuse Centers, Dental Providers, CT Home Care Program Service Providers, Home Health Agencies, Medical Equipment, Devices and Supplies (MEDS) Providers, General Hospitals, Psychiatric Hospitals, Chronic Disease Hospitals, Pharmacy Providers, Physicians

RE: Provider Audit Trainings

In accordance with subdivision (11) of subsection (d) of section 17b-99 of the Connecticut General Statutes, audit protocols have been published on the Department of Social Services' Internet Web site. An introduction to audit protocols and an overview of the audit process can be found at <u>http://www.ct.gov/dss/auditprotocols</u>. Links to audit protocols organized by provider type are located on the lower section of this Web page.

The Department is offering free training directed to Connecticut providers in an effort to help them improve compliance with Medicaid requirements under state and federal laws, regulations and policies. This will be done through increased knowledge of audit preparation, the audit process, common errors found during an audit and a discussion of the audit protocols. To view the training upcoming calendar, go to http://www.ctdss.net/osdevents/. You may then register by selecting the appropriate training. This link will be updated as training dates are added. There will be refreshments available to purchase during the training, in addition to vending machines.

If you have any questions regarding trainings, please contact Samantha Allard at (860) 424-5557 or via e-mail at Samantha.Allard@ct.gov.

Questions? Need assistance? Call the HP Provider Assistance Center Mon.–Fri. 8:00 a.m. – 5:00 p.m. Toll free at 1-800-842-8440 or write to HP, PO Box 2991, Hartford, CT 06104 Program information is available at <u>www.ctdssmap.com</u> As a reminder, DSS will no longer distribute paper communications to providers as of June 30, 2015. Please see PB15-23 for details.