



TO: Long Term Care Providers

RE: Provider Electronic Software (PES) Upgrade, Version 3.81

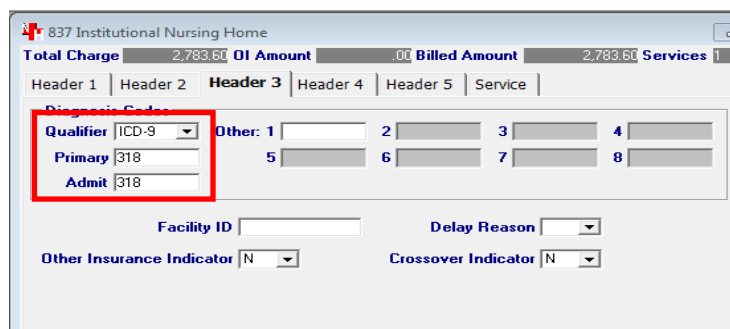
In preparation for the transition to ICD-10, the Provider Electronic Solutions (PES) Software will be upgraded on October 29, 2014 to version 3.81 for Long Term Care providers. Provider bulletin PB 2013-74 informed providers that, effective October 1, 2014; PES would not be upgraded to ICD-10 and will be phased out. The Department of Social Services (DSS) instead has chosen to upgrade PES for claim submissions for Long Term Care providers only and client eligibility verification for all providers.

In order to upgrade to version 3.81, you must have sequentially installed all previous versions and currently have version 3.80 installed. To verify the current version you are running, click the “Help” icon in the software menu and click on “About”. Providers are encouraged to upgrade to version 3.81 as soon as possible.

Claims for all health care services performed on or after October 1, 2015 will be required to use ICD-10 diagnosis codes. The transition to ICD-10 is a federal mandate and occurring because ICD-9 codes generate limited data about patients’ medical conditions and hospital inpatient procedures. Furthermore, ICD-9 is 30 years old, has outdated terms, and is inconsistent with current medical practice. ICD-10 will incorporate greater specificity, reflect modern advances in health care, and enable world-wide sharing of health data.

Providers may use the upgraded PES version 3.81 for claims billed with ICD-9 codes with dates of service through September 30, 2015. Once logged in, click on the “Forms” icon in the software menu then click on 837 Institutional Nursing Home. Header 3 will allow you to choose a qualifier from the drop down menu to identify which version of ICD codes is being reported. Choose ICD-9 for claim dates of service through September 30, 2015 or choose ICD-10 for dates of service on or after October 1, 2015.

Example:



DSS and HP are maintaining an ICD-10 Important Message on the Home page of our Web site at www.ctdssmap.com. The ICD-10 Important Message contains links to key CMS-support materials, external provider resources, and training documentation to aid in the successful implementation of ICD-10. We urge providers to check this Important Message frequently to stay informed for a successful implementation of ICD-10.

Complete instructions regarding how to upgrade PES will soon be available on our



Web site at www.ctdssmap.com. From the Home page, go to Trading Partner, EDI, look under Provider Electronic Solutions Upgrade, click on “Upgrade instructions via the Web” or “Upgrade Instructions via Provider Electronic Solutions” and then click on the “Provider Electronic Solutions 3.81 Upgrade” link.

If you have any questions regarding this bulletin, please contact the HP Provider Assistance Center at 1-800-842-8440.

