Provider Directory Help Guide – For Members

How to search for a provider on the HUSKY Health website

To locate the Provider Directory, click the “Find a Doctor” tab on the top of the HUSKY Health website.
Click the “Find a Medical Provider” button to begin your search.

To Start Your Search:

Click on the “Provider” or “Facility/Group” tab. You can fill in as many of the boxes as you would like. The more you fill in, the more detailed the search results will be. If you fill in less information, there will be a larger range of results.
Helpful Hints - When Filling in the Search Fields, Please Note:

- If you would like to search by “City,” you also need to choose a State from the “State” drop down list.
- If you would like to search by “Zip Code,” don’t put in a “City” or “State.”
- If you would like to search by “County,” don’t put in a “City,” “State,” or “Zip Code.”
- If you would like to find a Primary Care Provider (PCP) in Connecticut, you would choose Primary Care Physician from the “Provider Type” drop down list. Then you would choose Connecticut from the “State” drop down list. Click on “Find a Provider.” This will show you a big list of doctors because it will show all of the PCPs in Connecticut.
- You can get a smaller list of doctors. For example, if you would like to find a PCP in Wallingford, Connecticut, you would choose Primary Care Physician from the “Provider Type” drop down list. Then you would put Wallingford in the “City” box and choose Connecticut from the “State” drop down list. Click on “Find a Provider.” This will give you a smaller list because it will only show PCPs in Wallingford, Connecticut.

To Look for a List of Doctors by Specialty:

Click on the “Provider” tab. Choose a “Specialty” type of doctor. Click on “Find a Provider.” This will show you each of the doctors in that group for the specialty.

To Look for a List of Doctors by Gender:

Click on the “Provider” tab, make selections on the provider search options and then click on “More Search Options” at the bottom of the page.

In the “More Search Options” window, under “Gender,” select “Female” or “Male” and click on “Find a Provider.” This will show you the doctors that are the gender you picked.

You can find a doctor by “Specialty” who is female or male. You can see doctors that are taking new patients by checking the “Only show providers who are accepting new patients” box.

To Look for a List of Doctors by Language:

Click on the “Provider” tab, make selections on the provider search options and then click on “More Search Options” at the bottom of the page.

In the “More Search Options” window, under “Language,” choose your language. Then click “Find a Provider.” This will give you the doctors that speak the language you picked.
To Look for a List of Facilities/Groups:

Facilities/Groups may be hospitals, rehabilitation facilities, labs, radiology, group practices, Durable Medical Equipment (DME), surgical centers, skilled nursing facilities, etc.

Click on the “Facility/Group” tab for a list. You can fill in as many of the boxes as you would like. The more you fill in, the more detailed the search results will be. If you fill in less information, there will be more doctors on the list.

To find a facility by name, type in the “Facility/Group Name,” then type in the “Zip Code” or the “Address,” “City,” and “State.”

If you do not know the name of the facility, you can also search by choosing a “Facility/Group Type.” Then type in the “Zip Code” or the “Address,” “City,” and “State.”

Click on “Find a Facility/Group” to show your results.

Sorting Your Search Results:

You can sort your results in the search results section by choosing “Distance,” “Name,” or “Specialty” in the “Sort Results” box and then select ascending or descending order. Sort by “Distance” is only available when the search is done on “Zip Code;” “City” and “State;” or “Address,” “City,” and “State.”

To See and/or Print the Whole Provider Directory:

Click on only the blue “Find a Provider” button at the bottom of the page. Do not include any other search fields. You will be able to download the results by clicking on the “Download or Print Results” button. You can also email the results by clicking on the “Download or Print Results” button.

How to Compare Doctors:

The “Search Results” screen can compare up to four doctors. When you are on this screen, you will see the “Compare Provider” box below the “View Details” link for each doctor. You can check up to four of the “Compare Provider” boxes before you click on the “Compare” button. This will show the doctors in a side-by-side view on your screen.

Hover Feature:

You can place your pointer over any of the search fields. A “pop-up” message will show you information on what each field means.
How to Use the Map Feature:

You will see a map in the results of your provider search at the top of the screen.

Click on the green pin on the map to see the doctor’s details. This will show the doctor’s name, specialty, and office street address.

How to Use the Map Feature (continued):

Click and hold the circle edges to increase or decrease your mileage.
You can also see a satellite view of the map by clicking on “Satellite” on the top left corner of the map.

You can zoom into the address by using the “+” and “-” slider bar on the bottom right.

How to Use the Map Feature (continued):

You can also use the mileage bar under the “Filter Results” section to increase or decrease the miles in your search. Drag the mileage bar either right or left.

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**Filter Results**

- Check the box if you want to show providers who are accepting new patients.
- Adjust the mileage range to filter the results.

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**Note:**
The Department of Social Services is not responsible for the accuracy or reliability of the maps and driving directions provided on this site, or for any losses resulting from their use.
Web Browsers You Can Use:

Firefox 25 on Windows 7
Internet Explorer 9.0, 10.0 on Windows 7
Internet Explorer 10.0 on Windows 8
Chrome latest stable version on Windows 7 and Windows 8
Safari 6 on OS X Mountain Lion