

Using CareAnalyzer[®] Reports to Manage HUSKY Health Members

A Department of Social Services
PCMH Presentation hosted by
Community Health Network of CT, Inc.





Learning Objectives

Use CareAnalyzer® reports to identify:

- Members who may have gaps in care
- Members with high risk conditions for intervention and/or care management
- Members for referral to Intensive Care Management for care coordination support
- Cost of care for your attributed members vs. the overall population and/or subsection (setting) of the population

CareAnalyzer[®] Uses

CareAnalyzer[®] can be used to:

- Assist with proactive population management through the use of analytics
- Categorize HUSKY members by risk and severity
- Examine the relationship between morbidities/illnesses and healthcare service utilization
- Generate member risk score based on claims diagnostic history
- Provide member detail data
 - Utilization and illness profiles

CareAnalyzer[®] uses the Johns Hopkins ACG[®] (Adjusted Clinical Group) Logic

Population Management

Define Population

What member segment do you want to evaluate?

Stratify Risk

Who are your high risk members?

Identify Gaps

Which members are missing care?

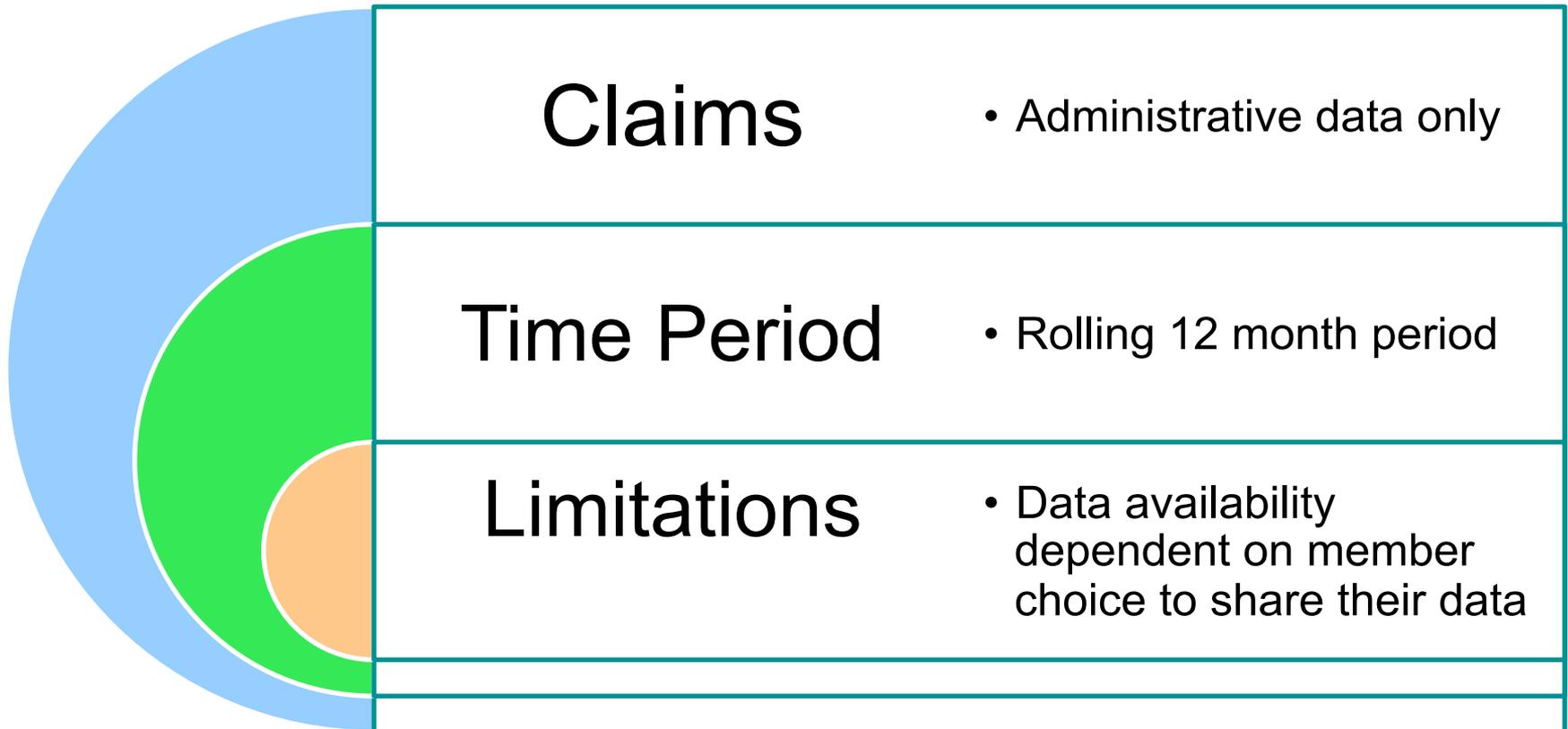
Engage Patients

How do you outreach to members in need of care?

Track Outcomes

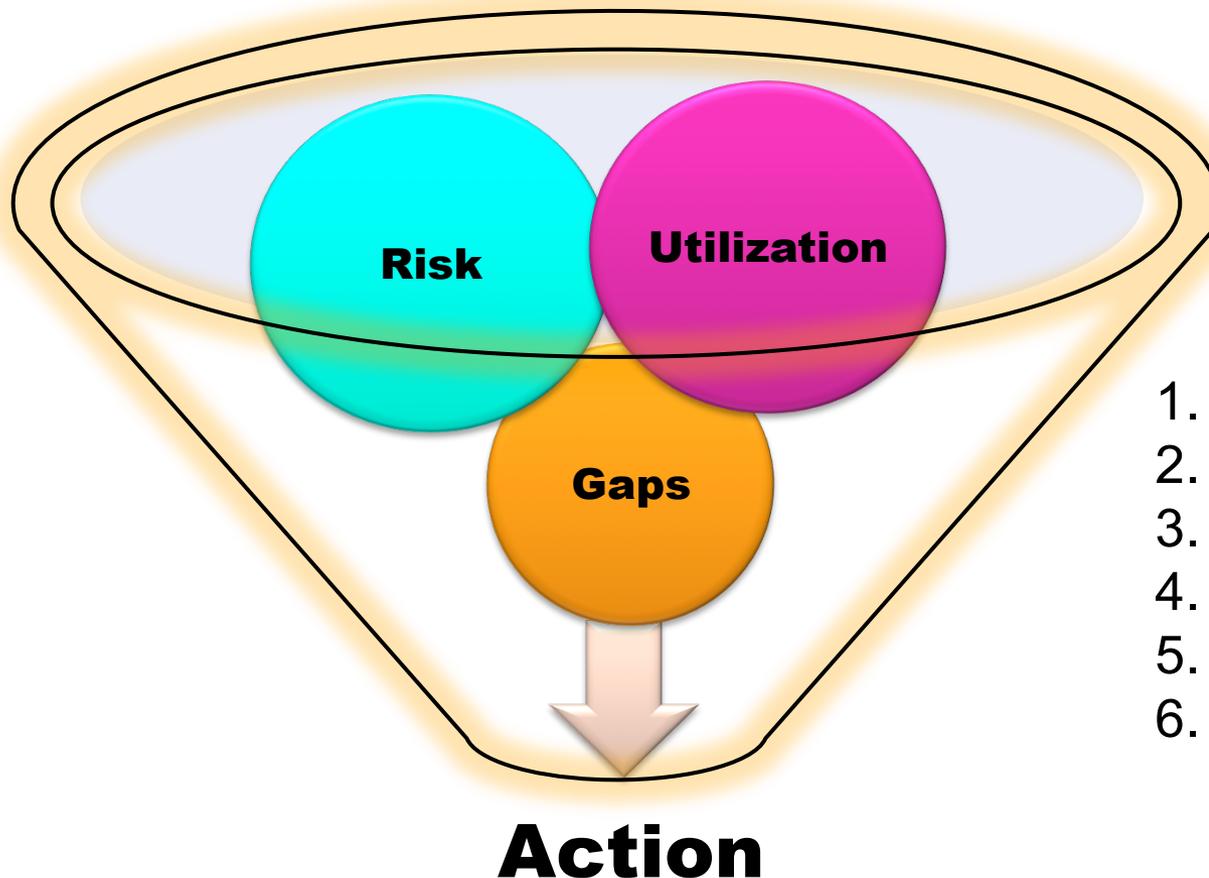
Which treatment plans are working, which are not?

CareAnalyzer[®] Data Source & Criteria



Analyzing Your Data from CareAnalyzer®

- Use data/information for planning how to address gaps in care and manage risk levels



1. Select measure/condition
2. Analyze
3. Stratify risk
4. Establish baseline
5. Set goals
6. Take action

Getting Started – Home Page

- Select Project
- Expand **HEDIS**, **ACG**, and **Provider** modules to view report menu tree

DSTHS CareAnalyzer®

Home | **Help** | Change Password | Logout | About

DSTHS CareAnalyzer®

Project Selection
CHNCT_Husky_Health

- ± HEDIS (Quality)
 - ± ACG (Risk)
 - ± Provider

- HEDIS (Quality)

- Administrative
- Reporting
 - Summary Report
 - Detail Report
- ACG (Risk)
 - Reporting
 - Disease Prevalence
 - High Risk Members
 - Member Clinical Profile
 - Pharmacy Adherence
 - Risk Assessment
- Provider
 - Reporting
 - Provider Effectiveness
 - Provider Detail
 - PCP Cost of Care Assessment
 - PCP Profile
 - PCP Member List

ool combining elements of care opportunities, risk, and provider
vide a more complete member assessment.

[Johns Hopkins University](#) - The ACG System is developed and
maintained by The Johns Hopkins Bloomberg School of Public
health, whose goal is to promote equitable, effective and efficient
health care around the globe.

[NCQA](#) - The National Committee for Quality Assurance (NCQA)
is an independent, not-for-profit organization dedicated to
improving health care quality. NCQA develops quality and
performance measure standards, including the Healthcare
Effectiveness Data and Information Set (HEDIS).

[DST Health Solutions](#) - DST Health Solutions (DSTHS) provides
systems and services that support health plan business and
strategic operations including claims processing, member and
provider management, benefit plan management, new product
development, care management and medical management, and
decision support/analytics.

CAREANALYZER

Regulatory Reporting

Population Health Management

Predictive Modeling

RISKANALYZER

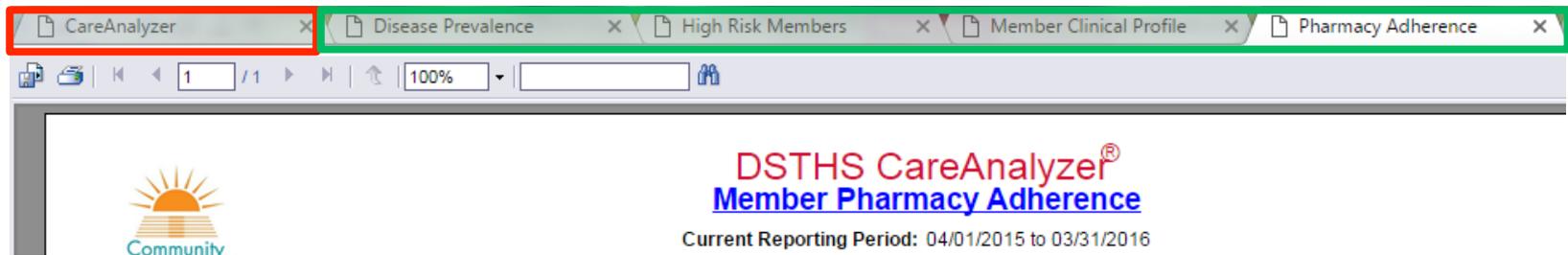
Risk Adjustment

Provider Network Evaluation

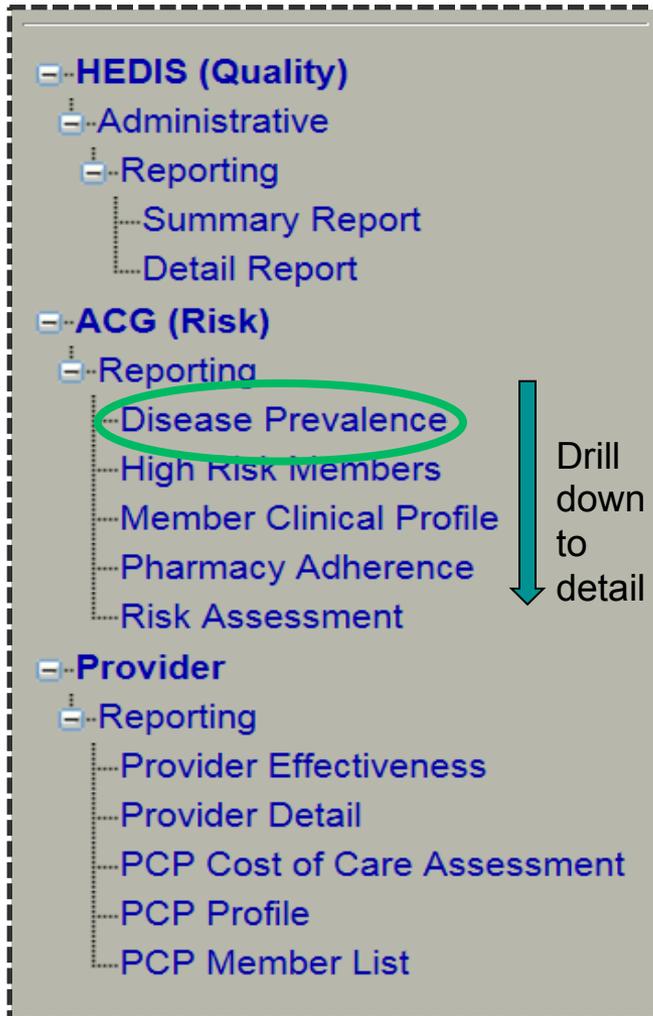
- ‘Help’ for ‘Glossary of Terms’ and ‘Report Overview & Uses’
- If a report does not open, disable pop-up blockers

Tips for Using Reports

- Use hyperlinks for more information
 - Within data results: Click to drill down to line item detail
 - Within report headings: Click for report/heading explanations
- CareAnalyzer[®] opens tabs to generate reports
 - Individual report tabs may be closed
 - **DO NOT** close the CareAnalyzer[®] tab itself or you will be locked out for about 30 minutes
 - To exit CareAnalyzer[®]: Log Out on the HOME page



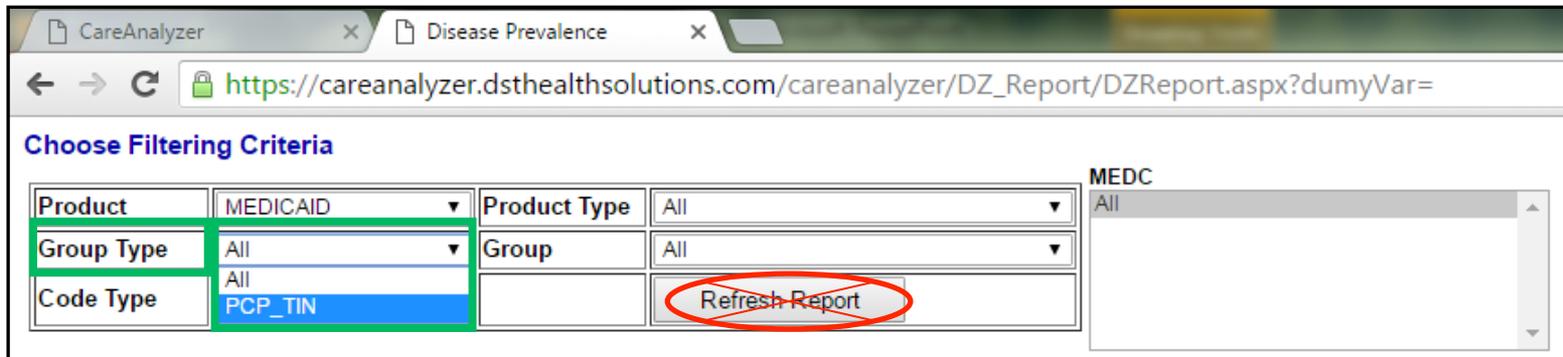
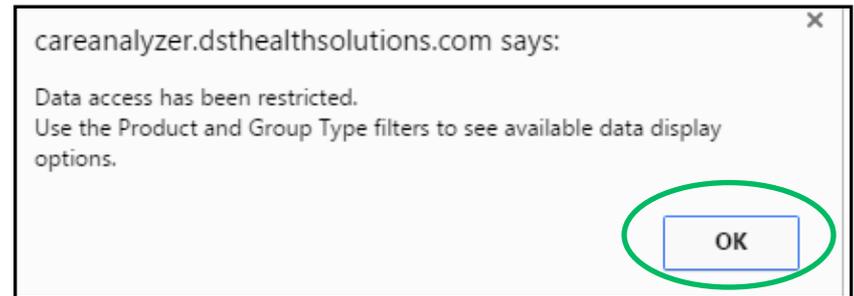
ACG (Risk) Module



- Identify high risk members
- Target care management interventions
- Disease Prevalence Report
 - Condition prevalence summary with associated costs
 - Classifies HUSKY members into disease categories

ACG Report Tips

- Click OK when pop-up appears to confirm **only your data** will be displayed
- Select 'PCP_TIN' within 'Group Type' drop down menu
 - Reports default to 'All'
- Report will auto-populate
 - Reports take a few seconds to populate
 - 'Refresh' not required at this point



ACG Report - Disease Prevalence

- Select condition type
 - Use MEDC (Major Expanded Diagnosis Clusters) filter **or** EDC (Expanded Diagnosis Clusters) hyperlinks within report
- Click 'Refresh' to populate report
- Drill into data detail → High Risk Members Report
 - Example: Asthma – with status asthmaticus (acute, severe asthma attack)

Choose Filtering Criteria

| | | | | |
|------------|----------|-----------------------|---------------------------|-------------------|
| Product | MEDICAID | Product Type | All | MEDC |
| Group Type | PCP_TIN | Group | 123456789-Sample Practice | All |
| Code Type | MEDC | Refresh Report | | Administrative |
| | | | | Allergy |
| | | | | Cardiovascular |
| | | | | Dental |
| | | | | Ear, Nose, Throat |



DSTHS CareAnalyzer[®] Disease Prevalence by MEDC

Current Reporting Period: 04/01/2015 to 03/31/2016
 Prior Reporting Period: 04/01/2014 to 03/31/2015
 Selected Model: Under 65 Model
 Cost Basis: Allowed Dollars
 Restricted Views

EDC Listing

| MEDC\EDC | Member Count | Total Disease Cost (\$) | Total Member Cost (\$) | Observed per 1000 | Prior Year Observed per 1000 | Local | | | Reference | | | |
|---|--------------|-------------------------|------------------------|-------------------|------------------------------|---------------------------|--------------------------|----------|---------------------------|--------------------------|----------|--|
| | | | | | | Age/Sex Expected per 1000 | Standard Morbidity Ratio | Sig | Age/Sex Expected per 1000 | Standard Morbidity Ratio | Sig | |
| MEDICAID - | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| ADM - Administrative | 1,990 | 2,206,942 | 14,484,598 | 738.13 | 696.50 | 632.96 | 1.17 | + | 574.90 | 1.28 | + | |
| ADM02 - Surgical aftercare | 141 | 235,785 | 2,837,690 | 52.30 | 54.86 | 51.14 | 1.02 | | 32.05 | 1.63 | + | |
| ADM05 - Administrative concerns and non-specific laboratory abnormalities | 782 | 1,193,563 | 9,439,127 | 290.06 | 289.49 | 277.93 | 1.04 | | 138.10 | 2.10 | + | |
| ADM06 - Preventive care | 1,836 | 1,060,642 | 12,866,975 | 681.01 | 629.57 | 569.99 | 1.19 | + | 531.01 | 1.28 | + | |
| ALL - Allergy | 554 | 542,360 | 4,870,997 | 205.49 | 197.28 | 175.69 | 1.17 | + | 128.70 | 1.60 | + | |
| ALL01 - Allergic reactions | 58 | 49,503 | 535,191 | 21.51 | 24.90 | 19.69 | 1.09 | + | 20.52 | 1.05 | + | |
| ALL03 - Allergic rhinitis | 265 | 61,087 | 2,080,167 | 98.29 | 98.83 | 78.30 | 1.26 | + | 80.37 | 1.22 | + | |
| ALL04 - Asthma w/o status asthmaticus | 337 | 398,351 | 3,187,462 | 125.00 | 117.90 | 107.99 | 1.16 | + | 49.76 | 2.51 | + | |
| ALL05 - Asthma with status asthmaticus | 16 | 18,894 | 217,918 | 5.93 | 8.56 | 3.04 | 1.95 | + | 5.04 | 1.18 | + | |
| ALL06 - Disorders of the immune system | 15 | 35,418 | 335,774 | 5.56 | 1.56 | 5.75 | 0.97 | | 2.01 | 2.77 | + | |

High Risk Members Report – Asthma

- ‘High Risk Member’ report has multiple filters
- Click ‘Show Filtering Criteria’ for options
- Click ‘Member ID’ hyperlinks to drill down to ‘Member Clinical Profile’ report

DSTHS CareAnalyzer®
High Risk Members
 ACG Risk Adjusted
 Reporting Period: 04/01/2015 to 03/31/2016
 Restricted View: Yes

Resource Utilization Band = All, Probability Hosp = All, Pharmacy Cost Band = All, Total Cost Band = All, Chronic Condition Count = All, Age = All, 30-Day Readmits = All, Frailty Flag = All, Psychotherapy = All, Mechanical Vent = All, Active Flag = All, Risk Poor Coord = All, Pregnancy No Delivery = All, Probability of High Cost = All, Probability High Rx Cost = All, # Unique MDs = All, Gaps in Care = All, Include MEDCs = Allergy, Include EDC = ALL - Asthma, with status asthmaticus. Exclude MEDCs = All, Exclude EDC = No All, MRxMGs = All, RxMG = All Exclude MRxMG = All, Exclude RXMG = No All, Product = MEDICAID, Product Type = All, PCP_TIN In ----- FAMILY PRACTI, Terminated Date = All, Total \$ Predicted = All, Total RX Gaps = All, # ER Services = All, # Inpatient Admissions = All, RX Ingredient Count = All, EDC=ALL05 - Asthma, with status asthmaticus

Record 1 - 12 of 12

| Member ID | Member Name | Age | Sex | Member Months | RRS Current | RRS Predicted | Prob | Total \$ Current | Total \$ Predicted | Total \$ Cost Impact | RX \$ Current | RX \$ Predicted | Hosdom | Chronic Condition Count | # of Unique MDs | RX Ingrid Count |
|-------------------------------|-----------------|-----|-----|---------------|-------------|---------------|------|------------------|--------------------|----------------------|---------------|-----------------|--------|-------------------------|-----------------|-----------------|
| Sample Member | SAMPLE, MEMBER | 0 | M | 2 | 2.83 | 7.03 | 0.39 | 123,785 | 35,765 | | | 1,115 | 2 | 4 | 0 | 1 |
| | SAMPLE, CASE | 81 | M | 10 | 10.32 | 5.17 | 0.28 | 40,582 | 28,303 | | 1,283 | 2,462 | 0 | 13 | 7 | 20 |
| | SAMPLE, PATIENT | 5 | F | 12 | 2.85 | 2.28 | 0.11 | 20,337 | 11,590 | | 408 | 828 | 0 | 1 | 9 | 8 |
| | SAMPLE, SCORE | 11 | F | 12 | 0.34 | 1.28 | 0.08 | 7,003 | 8,489 | | 145 | 5 | 0 | 1 | 3 | 3 |

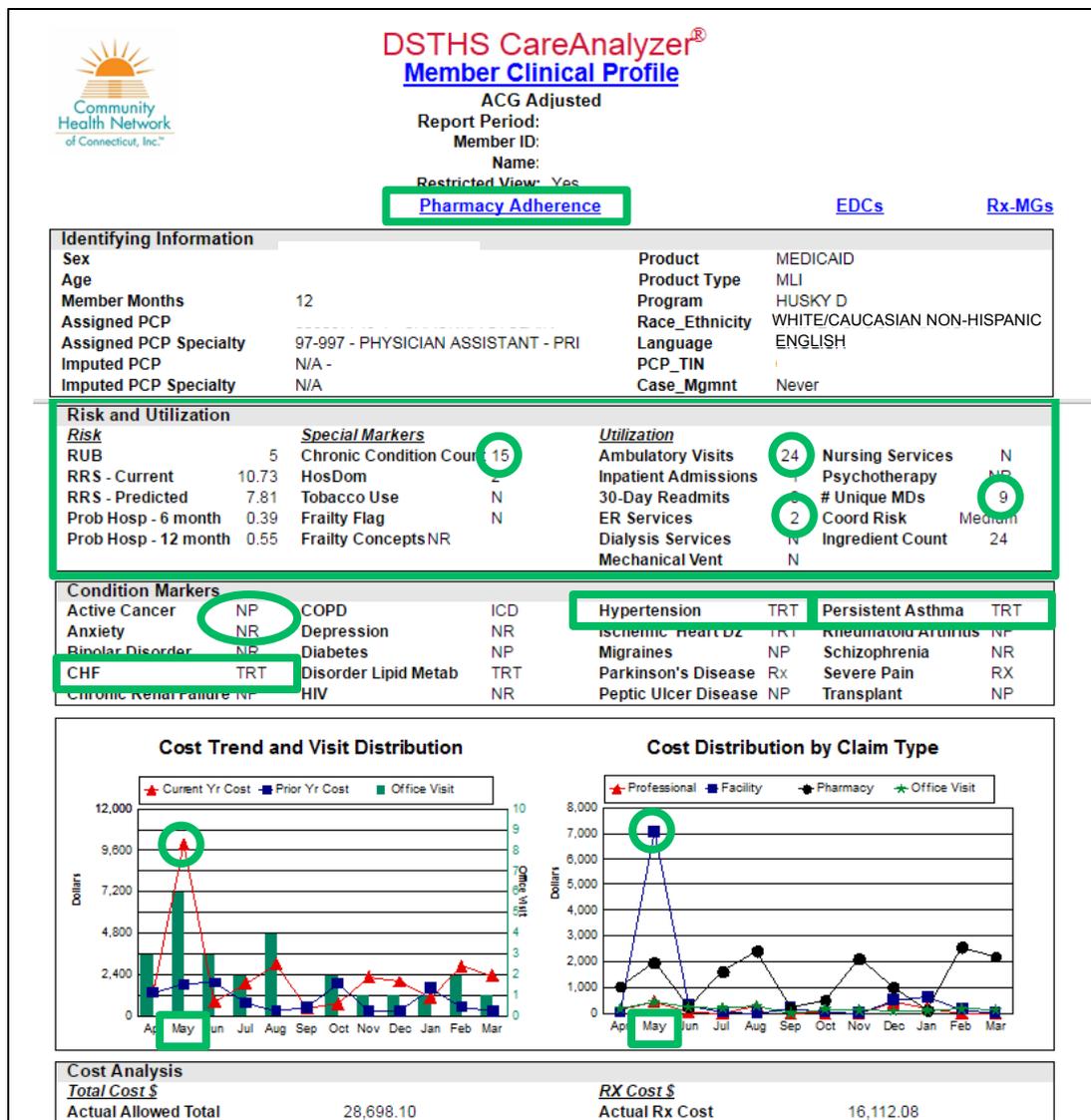
High Risk Members Report

Filtering Criteria

- Filter settings can be saved as custom filters

- Filter for members by EDC (Expanded Diagnosis Clusters)
- Groups diagnosis codes into condition categories

Member Clinical Profile Report - Asthma



- Definitions:
 - NP = Not Present
 - NR = Not Reported
 - TRT = Member meets treatment criteria for condition

Member Risk & Utilization

| | |
|-------------------------|----|
| Chronic Condition Count | 15 |
| ER Services | 2 |
| Unique MDs | 9 |
| Ingredient Count | 24 |

Member Condition Markers

CHF
 Hypertension
 Persistent Asthma

- Member event in May
- Drill to Pharmacy Adherence Report

Pharmacy Adherence Report - Asthma

- TRT in 'Present' column indicates member meets criteria for treatment for associated condition
- Drill down to 'Pharmacy Spans Detail' Report from 'TRT' hyperlink



DSTHS CareAnalyzer[®]
Member Pharmacy Adherence

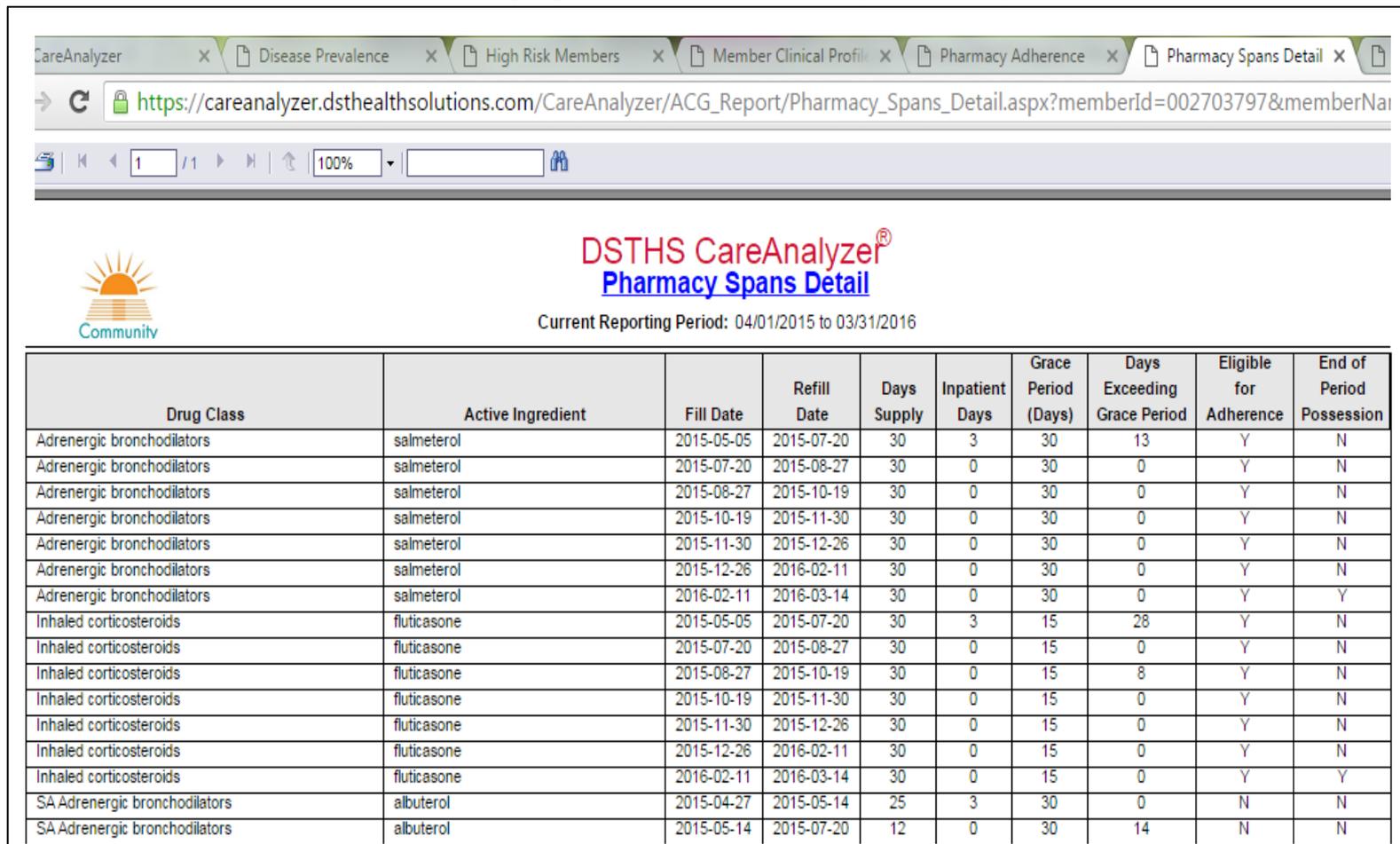
Current Reporting Period: 04/01/2015 to 03/31/2016

Member ID:
 Member Name:
 Member Gender:
 Member Age:
 PCP ID - Name:
 PCP Specialty:
 Restricted View:

| Condition | Present? | Medication Availability (CSA) | Medication Possession Ratio (MPR) | # RX Gaps | Untreated |
|-------------------------------|---------------------|-------------------------------|-----------------------------------|-----------|-----------|
| Bipolar Disorder | NR | | | | |
| Congestive Heart Failure | TRT | 0.99 | 0.98 | 0 | |
| Depression | NR | | | | |
| Diabetes | NP | | | | |
| Disorders of Lipid Metabolism | TRT | 0.98 | 0.97 | 0 | |
| Glaucoma | NP | | | | |
| Human Immunodeficiency Virus | NR | | | | |
| Hypertension | TRT | 0.99 | 0.98 | 0 | |
| Hypothyroidism | NP | | | | |
| Immunosuppression/Transplant | NP | | | | |
| Ischemic Heart Disease | TRT | 0.96 | 0.93 | 0 | |
| Osteoporosis | NP | | | | |
| Parkinson's Disease | NP | | | | |
| Persistent Asthma | TRT | 0.74 | 0.68 | 3 | |
| Rheumatoid Arthritis | NP | | | | |
| Schizophrenia | NR | | | | |
| Seizure Disorders | NP | | | | |

Pharmacy Spans Detail Report

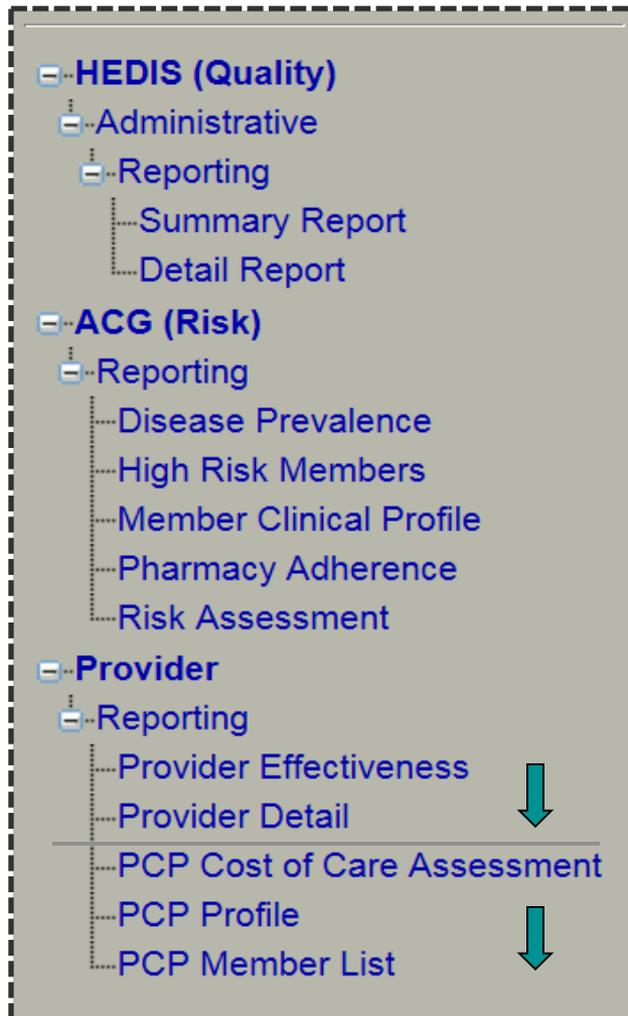
- Not accessible from the menu tree
- Use to determine any gaps between prescription refills



DSTHS CareAnalyzer[®]
Pharmacy Spans Detail
 Current Reporting Period: 04/01/2015 to 03/31/2016

| Drug Class | Active Ingredient | Fill Date | Refill Date | Days Supply | Inpatient Days | Grace Period (Days) | Days Exceeding Grace Period | Eligible for Adherence | End of Period Possession |
|-------------------------------|-------------------|------------|-------------|-------------|----------------|---------------------|-----------------------------|------------------------|--------------------------|
| Adrenergic bronchodilators | salmeterol | 2015-05-05 | 2015-07-20 | 30 | 3 | 30 | 13 | Y | N |
| Adrenergic bronchodilators | salmeterol | 2015-07-20 | 2015-08-27 | 30 | 0 | 30 | 0 | Y | N |
| Adrenergic bronchodilators | salmeterol | 2015-08-27 | 2015-10-19 | 30 | 0 | 30 | 0 | Y | N |
| Adrenergic bronchodilators | salmeterol | 2015-10-19 | 2015-11-30 | 30 | 0 | 30 | 0 | Y | N |
| Adrenergic bronchodilators | salmeterol | 2015-11-30 | 2015-12-26 | 30 | 0 | 30 | 0 | Y | N |
| Adrenergic bronchodilators | salmeterol | 2015-12-26 | 2016-02-11 | 30 | 0 | 30 | 0 | Y | N |
| Adrenergic bronchodilators | salmeterol | 2016-02-11 | 2016-03-14 | 30 | 0 | 30 | 0 | Y | Y |
| Inhaled corticosteroids | fluticasone | 2015-05-05 | 2015-07-20 | 30 | 3 | 15 | 28 | Y | N |
| Inhaled corticosteroids | fluticasone | 2015-07-20 | 2015-08-27 | 30 | 0 | 15 | 0 | Y | N |
| Inhaled corticosteroids | fluticasone | 2015-08-27 | 2015-10-19 | 30 | 0 | 15 | 8 | Y | N |
| Inhaled corticosteroids | fluticasone | 2015-10-19 | 2015-11-30 | 30 | 0 | 15 | 0 | Y | N |
| Inhaled corticosteroids | fluticasone | 2015-11-30 | 2015-12-26 | 30 | 0 | 15 | 0 | Y | N |
| Inhaled corticosteroids | fluticasone | 2015-12-26 | 2016-02-11 | 30 | 0 | 15 | 0 | Y | N |
| Inhaled corticosteroids | fluticasone | 2016-02-11 | 2016-03-14 | 30 | 0 | 15 | 0 | Y | Y |
| SA Adrenergic bronchodilators | albuterol | 2015-04-27 | 2015-05-14 | 25 | 3 | 30 | 0 | N | N |
| SA Adrenergic bronchodilators | albuterol | 2015-05-14 | 2015-07-20 | 12 | 0 | 30 | 14 | N | N |

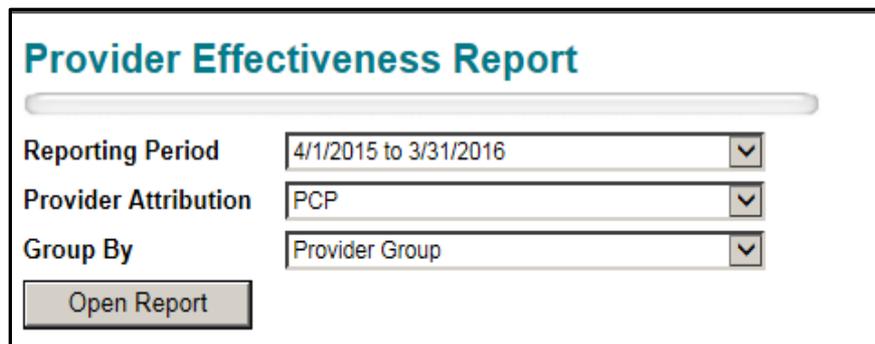
Provider Module



- Use to target members to improve quality outcomes
- Drill down behavior in Provider Module
 - ‘Provider Effectiveness’ Report drills down to ‘Provider Detail’ Report
 - ‘PCP Cost of Care Assessment’ Report drills down to ‘PCP Profile’ Report
 - ‘PCP Profile’ Report drills down to ‘PCP Member List’ Report

Provider Module Report Tips

- Provider Module reports compare practice to peer groups
- ‘Provider Effectiveness’ and ‘PCP Cost of Care Assessment’ Reports
 - Click ‘Open Report’
- ‘Provider Detail,’ ‘PCP Profile’ and ‘PCP Member List’ Reports
 - Enter Practice TIN in ‘Provider ID’ field
 - Click ‘Open Report’



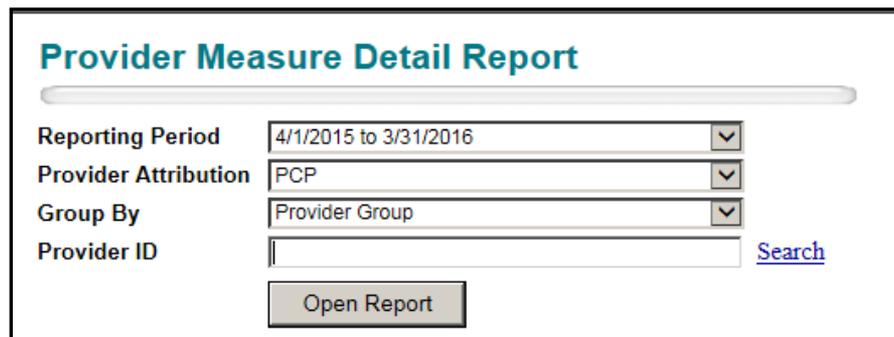
Provider Effectiveness Report

Reporting Period: 4/1/2015 to 3/31/2016

Provider Attribution: PCP

Group By: Provider Group

Open Report



Provider Measure Detail Report

Reporting Period: 4/1/2015 to 3/31/2016

Provider Attribution: PCP

Group By: Provider Group

Provider ID: [Search](#)

Open Report

Provider Effectiveness Report

- Looks at rates across a number of quality measures
 - Drill into Provider (Measure) Detail reports
 - Example: Two asthma reports – AMR & MMA
- ‘Peer Group’ can be filtered to ‘Setting’ type; choose ‘Group Value’

Choose Filtering Criteria

Provider Group: [] Denominator: >= 30
 Measure Rate: All Quartile: All
 Peer Group: TOTAL Group Value: All
 Refresh Report: Setting TOTAL
 [] All [] PCMH Non-FQHC

Measure to Include

- Include All
- Include HEDIS Measures Only
- Include STARS Measures Only
- Adolescent Well-Care Visits
- Adult Access to Preventive Svcs
- Annual Dental Visit
- Annual Monitoring for Pt on Persistent Meds
- Approp Pharyngitis Testing
- Approp URI Treatment (INV)

Community Health Network of Connecticut, Inc.
DSTHS CareAnalyzer®
Provider Effectiveness
 Report Period: 9/1/2014 to 8/31/2015
 Provider Attribution Method: PCP
 Group By: Provider Group

Filter Selected Rate = All, Peer Group = TOTAL, Peer Group Value = All, Denominator: >= 30, Quartile = All Measure = Include All

| Measure | Denom | Num | Excl | Rate | Peer Average Denom | Peer Average Num | Peer Average Rate | # Peer MDs | Quartile |
|--|-------|------|------|-------|--------------------|------------------|-------------------|------------|----------|
| Adolescent Well-Care Visits - 1 or More Visits | 345 | 199 | 0 | 57.7% | 496 | 333 | 63.9% | 50 | 3rd |
| Adult Access to Preventive Svcs - 1 or More Visits | 1130 | 1077 | 0 | 95.3% | 1,045 | 1,009 | 95.5% | 51 | 3rd |
| Annual Dental Visit | 822 | 579 | 0 | 70.4% | 1,180 | 848 | 69.0% | 51 | 2nd |
| Annual Monitoring for Pt on Persistent Meds - Combined | 192 | 163 | 2 | 84.9% | 307 | 264 | 84.7% | 29 | 3rd |
| Approp Pharyngitis Testing - Total | 34 | 28 | 0 | 82.4% | 113 | 96 | 84.5% | 19 | 3rd |
| Approp URI Treatment (INV) - Approp Tx | 114 | 6 | 0 | 94.7% | 201 | 14 | 92.4% | 27 | 3rd |
| Asthma Medication Ratio - Performance Rate | 75 | 50 | 16 | 66.7% | 121 | 76 | 61.0% | 28 | 2nd |
| Breast Cancer Screening | 123 | 59 | 0 | 48.0% | 239 | 139 | 58.4% | 28 | 4th |
| Cervical Cancer Screening | 706 | 434 | 6 | 61.5% | 745 | 425 | 56.5% | 41 | 2nd |
| Lead Screening in Children | 46 | 36 | 0 | 78.3% | 135 | 103 | 76.2% | 119 | 3rd |
| Medication Mgmt for People With Asthma - 50% | 83 | 65 | 0 | 78.3% | 160 | 108 | 68.0% | 96 | 1st |
| Medication Mgmt for People With Asthma - 75% | 83 | 51 | 0 | 61.5% | 160 | 72 | 45.9% | 96 | 1st |
| Use of Imaging Studies for LBP (INV) - Approp Tx | 64 | 6 | 0 | 90.6% | 164 | 36 | 76.4% | 57 | 1st |

Provider Detail Reports - Asthma

Asthma measures include members 5 - 64 years of age during the reporting period with persistent asthma

- **Asthma Medication Ratio (AMR)**
 - Members with a ratio of 50% or greater during the reporting period for controller medications to total asthma medication (controller medications to total asthma medication >50%)

- **Medication Management for People with Asthma (MMA)**
 - Members who were dispensed appropriate medications and remained on medications during treatment period
 - Two rates reported:
 - 50% = remained on an asthma controller for at least 50% of their treatment period
 - 75% = remained on an asthma controller for at least 75% of their treatment period

Provider Detail Report - Asthma Medication Ratio

- 'Met Criteria' filter defaults to 'All'
- Date 1 – Most recent date prescription filled for numerator data (AMR numerator = members who met 50% rate for controller medications)
- Date 2 – first date of service from qualifying claims for denominator data (AMR denominator = members ages 5-64 with persistent asthma)

Choose Filtering Criteria

Numerator: All | **Met Criteria: All** | Exclusion: All

Measure: Asthma Medication Ratio | Active Flag: All

Date: All | Description: All | From: | To: |

Sort By: Member ID | Numerator | Asc Desc

Refresh Report

 **DSTHS CareAnalyzer[®]**
Asthma Medication Ratio Details
 Report Period 4/1/2015 to 3/31/2016
 Provider Attribution Method PCP
 Group By Provider Group
 Member Count **91**
 Continuous Enrollment User Defined
 Restricted View: Yes

| Member ID | Member Name | Date of Birth | Met | Date 1 | Date 2 |
|-----------|-------------|---------------|-----|--------------|------------|
| 111111111 | Member 1 | xx/xx/xxxx | No | Last Rx Date | 03/10/2016 |
| | | | Yes | Last Rx Date | 03/30/2016 |
| | | | No | Last Rx Date | 03/02/2016 |
| | | | Yes | Last Rx Date | 03/28/2016 |
| | | | No | Last Rx Date | 03/10/2016 |
| | | | Yes | Last Rx Date | 03/08/2016 |
| | | | No | Last Rx Date | |
| | | | Yes | Last Rx Date | 03/21/2016 |

Data de-identified

Member Count = 91
Results include all members meeting measure criteria

Provider Detail Report - Asthma Medication Ratio

- Set filter for 'Met Criteria' to 'No;' 'Refresh Report'
- Use to identify members diagnosed with 'Persistent Asthma' with a ratio of controller to total asthma medications less than 50%

Choose Filtering Criteria

| | | | | | |
|-----------|-------------------------|--------------|-----|-----------|------|
| Numerator | All | Met Criteria | All | Exclusion | All |
| Measure | Asthma Medication Ratio | Active Flag | All | | |
| Date | All | Description | All | From | To |
| Sort By | Member ID | Numerator | | Asc | Desc |

Refresh Report

DSTHS CareAnalyzer®
Asthma Medication Ratio Details

Report Period 4/1/2015 to 3/31/2016
Provider Attribution Method PCP
Group By Provider Group
Member Count **39**
Continuous Enrollment User Defined
Restricted View: Yes

Member Count = 39

Results restricted to members with condition and did not meet measure numerator criteria (controller use greater than 50% for AMR)

Provider Detail – MMA 50% & 75%

- Two rates based on controller use for defined percent of treatment period
- Date 1 – Most recent date prescription filled for numerator data
(MMA numerator = length of time member on medication, 50/75% of treatment period)
- Date 2 – first date of service from qualifying claims for denominator data
(MMA denominator = members ages 5-64 with persistent asthma)

Choose Filtering Criteria

| | | | | | |
|-----------|-----------|--------------|-----|---|-----|
| Numerator | All | Met Criteria | All | Exclusion | All |
| Measure | All | Active Flag | All | | |
| Date | All | From | | To | |
| Sort By | Member ID | Numerator | | <input checked="" type="radio"/> Asc <input type="radio"/> Desc | |



DSTHS CareAnalyzer[®]
Medication Mgmt for People With Asthma Details

Report Period 4/1/2015 to 3/31/2016
 Provider Attribution Method PCP
 Group By Provider Group
Member Count 91
 Continuous Enrollment User Defined
 Restricted View: Yes

Filter Numerator = All, Met Criteria = All, Exclusion = All, Active Flag = All, Date = All, Description = All, Measure = Medication Mgmt for People With Asthma

| Member ID | Member Name | Date of Birth | Numerator | Met | Date 1 | Date 2 |
|-----------|-------------|---------------|-----------|-----|-------------------------|-----------------------|
| Member 1 | | | 50% | Yes | Last Rx Date 11/11/2015 | Denom Date 05/10/2014 |
| | | | 75% | No | Last Rx Date 11/11/2015 | Denom Date 05/10/2014 |
| Member 2 | | | 50% | Yes | Last Rx Date 03/24/2016 | Denom Date 08/28/2014 |
| | | | 75% | Yes | Last Rx Date 03/24/2016 | Denom Date 08/28/2014 |
| Member 3 | | | 50% | Yes | Last Rx Date 02/29/2016 | Denom Date 04/09/2014 |
| | | | 75% | No | Last Rx Date 02/29/2016 | Denom Date 04/09/2014 |
| Member 4 | | | 50% | No | Last Rx Date 03/10/2016 | Denom Date 07/02/2014 |
| | | | 75% | No | Last Rx Date 03/10/2016 | Denom Date 07/02/2014 |

Member Count = 91

Results include all members meeting measure criteria

Provider Detail – MMA 50% & 75%

- Set filter for 'Met Criteria' to 'No;' 'Refresh Report'
- Use to identify members diagnosed with 'Persistent Asthma' and did not meet asthma medication use for 50/75% of the treatment period

Choose Filtering Criteria

Numerator: All | **Met Criteria: No** | Exclusion: All

Measure: Medication Mgmt for People With Asthma | Active Flag: All

Date: All | Description: All | From: | To: |

Sort By: Member ID | Numerator | Asc

Refresh Report

DSTHS CareAnalyzer®
 Medication Mgmt for People With Asthma Details
 Report Period: 4/1/2015 to 3/31/2016
 Provider Attribution Method: PCP
 Group By: Provider Group
 Member Count: **48**
 Continuous Enrollment: User Defined
 Restricted View: Yes

| Member ID | Member Name | Date of Birth | Numerator | Met | Date 1 | Date 2 |
|-----------|-------------|---------------|-----------|-----|--------------------------|------------------------|
| Member 1 | | | 75% | No | Last Rx Date: 11/11/2015 | Denom Date: 05/10/2014 |
| Member 2 | | | 75% | No | Last Rx Date: 02/29/2016 | Denom Date: 04/09/2014 |
| Member 3 | | | 50% | No | Last Rx Date: 03/10/2016 | Denom Date: 07/02/2014 |
| Member 4 | | | 75% | No | Last Rx Date: 03/10/2016 | Denom Date: 07/02/2014 |
| Member 5 | | | 50% | No | Last Rx Date: 03/02/2016 | Denom Date: 04/02/2014 |
| Member 6 | | | 75% | No | Last Rx Date: 03/02/2016 | Denom Date: 04/02/2014 |
| Member 7 | | | 50% | No | Last Rx Date: 03/10/2016 | Denom Date: 04/06/2014 |
| Member 8 | | | 75% | No | Last Rx Date: 03/10/2016 | Denom Date: 04/06/2014 |
| Member 9 | | | 50% | No | Last Rx Date: | Denom Date: 05/17/2014 |
| Member 10 | | | 75% | No | Last Rx Date: | Denom Date: 05/17/2014 |

Member Count = 48

Results restricted to members with condition and did not meet measure numerator criteria (controller use of 50/75% or more for treatment)

Additional Provider Reports

- [-] **HEDIS (Quality)**
 - [-] Administrative
 - [-] Reporting
 - Summary Report
 - Detail Report
- [-] **ACG (Risk)**
 - [-] Reporting
 - Disease Prevalence
 - High Risk Members
 - Member Clinical Profile
 - Pharmacy Adherence
 - Risk Assessment
- [-] **Provider**
 - [-] Reporting
 - Provider Effectiveness
 - Provider Detail
 - PCP Cost of Care Assessment
 - PCP Profile
 - PCP Member List

↓ Drill down to detail

- 'PCP Cost of Care Assessment' Report summarizes total actual cost vs. expected cost of care
- 'PCP Profile' Report provides risk-adjusted comparison of total cost of care for attributed members
- Reminder:
 - Filter on 'Peer Group;' select 'Setting'
 - 'Group Value' = 'All' or setting type for user practice
 - 'FQHC,' 'Glide Path Non-FQHC,' 'PCMH Non-FQHC,' or 'Practice with no PCMH Recognition'

Choose Filtering Criteria

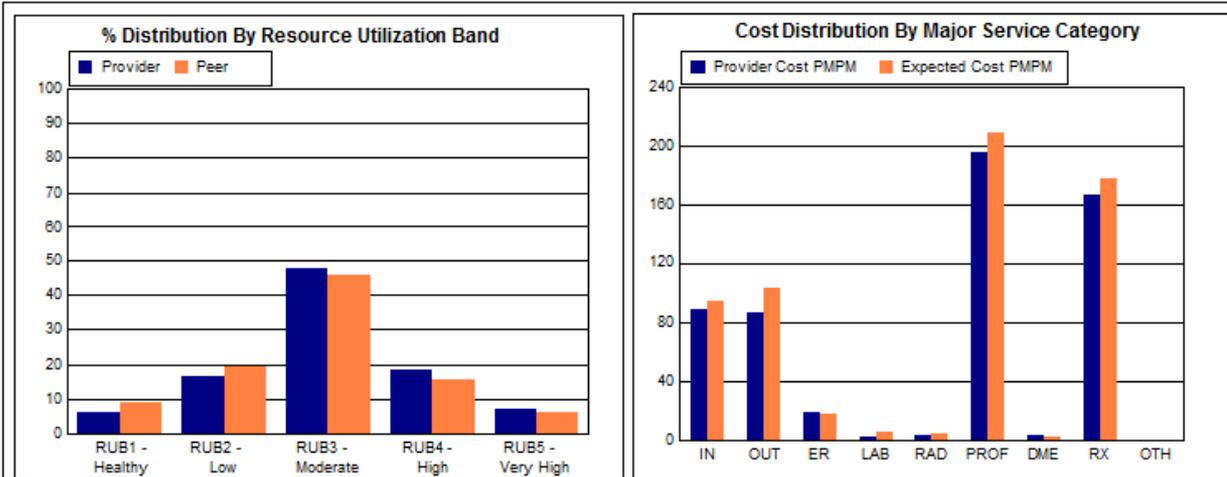
| | | | | |
|----------------|---------|-------------|------|---|
| Provider Group | | Denominator | p=30 | Measure to Include |
| Measure Rate | All | Quartile | All | INCLUDE ALL |
| Peer Group | TOTAL | Group Value | All | INCLUDE HEDIS Measures Only |
| Refresh Report | Setting | | | INCLUDE STARS Measures Only |
| | TOTAL | | | Adolescent Well-Care Visits |
| | | | | Adult Access to Preventive Svcs |
| | | | | Annual Dental Visit |
| | | | | Annual Monitoring for Pt on Persistent Meds |
| | | | | Approp Pharyngitis Testing |
| | | | | Annual LDL Treatment (MMH) |

PCP Profile Report/Provider Group Profile

DSTHS CareAnalyzer® Provider Group Profile

| SUMMARY GROUP | | PEER COMPARISON | | | |
|---------------------|--------------|------------------------|------------|--------------------|----------------|
| Member Count | <u>1,965</u> | Office Visits (%) | 28 | # Providers | 423 |
| Avg Age | 25 | Professional Costs (%) | 10 | Avg RRS | 1.46 |
| Avg Months Enrolled | 11 | # Members Truncated | 14 | Avg Panel Size | 1,011 |
| Avg PMPM Cost (\$) | 572.10 | Total \$ Excluded | 703,553.83 | # Member Truncated | 3,279 |
| Avg RRS | 1.50 | | | Total \$ Excluded | 217,974,731.79 |
| Cost Index | 0.92 | | | | |

- Profiles PCP practices compared to peer setting
- RUB = Resource Utilization Band
 - Groupings by health risk level
- Compare risk adjusted expected costs to actual costs



% Office Visits by Complexity

Cost Distribution by Major Service Category - Detail

| | % Office Visits by Complexity | | Cost Distribution by Major Service Category - Detail | | | |
|-----------------------------|-------------------------------|----------|--|-------------------------|---------------|-------------|
| | Provider (%) | Peer (%) | Provider Cost PMPM (\$) | Expected Cost PMPM (\$) | Cost Index | |
| Preventive | 30 | 14 | Inpatient | 89.94 | 95.47 | 0.94 |
| Low Complexity | 0 | 3 | Outpatient | 88.22 | 104.86 | 0.84 |
| Low to Moderate Complexity | 1 | 7 | ER | 19.64 | 18.29 | 1.07 |
| Moderate Complexity | 46 | 47 | Lab | 2.73 | 5.66 | 0.48 |
| Moderate to High Complexity | 22 | 26 | Radiology | 3.35 | 4.58 | 0.73 |
| High Complexity | 1 | 3 | Professional | 196.41 | 209.05 | 0.94 |
| | | | DME/Home Health | 4.15 | 3.03 | 1.37 |
| | | | Pharmacy | 167.66 | 178.29 | 0.94 |
| | | | Other | 0.00 | 0.00 | 0.00 |
| | | | Total | 572.10 | 619.23 | 0.92 |

Using Data to Support Care Coordination Goals

- Data analysis process
 - Identify member risks by condition or utilization
 - Stratify by treatment needs
 - Identify gaps in care
 - Determine efficiencies for risk management
- Use the same process within CareAnalyzer® for data analysis for any selected condition or utilization criteria
- Care coordination and interventions
 - Use identified gaps in care to define care coordination needs and specific interventions
 - Care coordination services available to HUSKY members through referral to Intensive Care Management (ICM)
 - To refer members to ICM:
 - Call 800.440.5071, extension 2025
 - Fax a completed ICM Referral Form to 1.866.361.7242; download from www.ct.gov/husky. Select “**For Providers,**” “**Provider Bulletins & Forms**” then “**ICM Referral Form**”

Printing, Exporting and Saving Reports

- Use 'Export' and 'Print' icons at the top of any report

Choose Filtering Criteria

| | | | |
|----------------|-------|-------------|-------|
| Provider Group | | Denominator | >= 30 |
| Measure Rate | All | Quartile | All |
| Peer Group | TOTAL | Group Value | All |

Measure to Include

- Include All
- Include HEDIS Measures Only
- Include STARS Measures Only
- Adolescent Well-Care Visits
- Adult Access to Preventive Svcs
- Annual Dental Visit
- Annual Monitoring for Pt on Persistent Meds
- Acrooa Pharyngitis Testing

CRystal Reports® 2008

DSTHS CareAnalyzer®
Provider Effectiveness
Report Period 8/1/2014 to 7/31/2015
Provider Attribution Method PCP
Group By Provider Group

Filter Selected Rate = All, Peer Group = TOTAL, Peer Group Value = All, Denominator: >= 30, Quartile = All, Measure = Include All

Export & Save a Report

- Click 'Export' icon
- Select desired file type
- Select pages to export
- Click 'Export'
- Save file

Export

File Format:
Microsoft Excel (97-2003) Data-Only

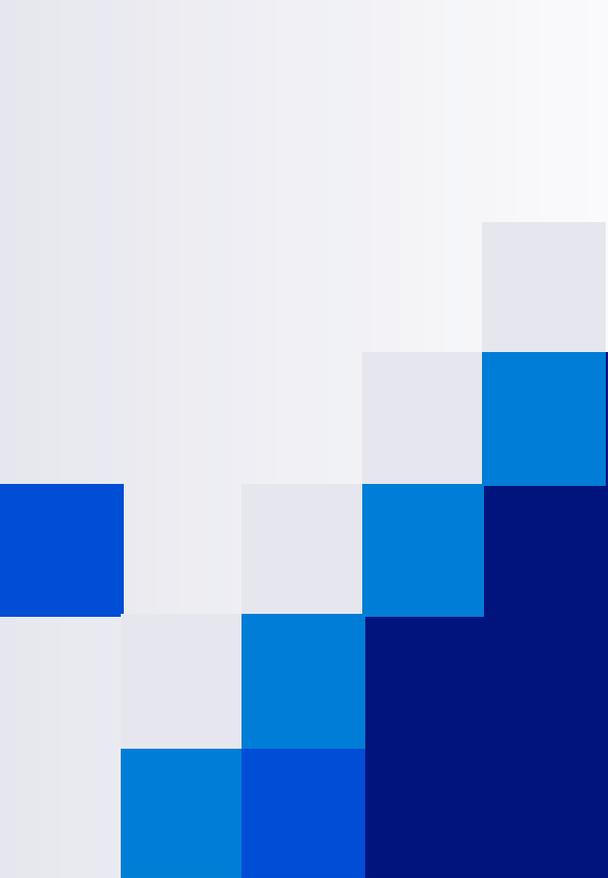
Page Range:
 All Pages
 Select Pages
From: To:

Export

Key Contacts for Support

- CHNCT Medical ASO general support
- CareAnalyzer® support

| Provider Engagement Services | |
|---|---|
| Telephone | 1.800.440.5071 |
| Fax | 1.855.755.0855 |
| Intensive Care Management (ICM) Referrals | |
| Telephone | 1.800.440.5071, x2024 |
| Fax | 1.866.361.7242 |
| Provider Portal URL | |
| HUSKY Health Provider Portal | http://huskyhealthct.org/providers/providers_login.html |
| Technical Assistance | |
| HUSKY Health Provider Portal | 1.877.606.5172 - prompt 3 |
| | Email: WebSupport@chnct.org |
| CareAnalyzer® Registration and Training | Email: NetworkManagement@chnct.org |
| CareAnalyzer® Help Desk | Email: CareAnalyzerHelpDesk@chnct.org |



Questions?