



TO: Outpatient Hospital Providers

RE: Billing Requirements to Identify a Distinct/Separate Urgent, Clinic or Emergency Visit

This bulletin is to inform providers that the Department of Social Services (DSS) will be implementing new Explanation of Benefit (EOB) codes in the Connecticut Medical Assistance Program (CMAP) to enforce correct billing requirements to identify a distinct/separate urgent, clinic or emergency visit.

As previously communicated when there are two distinct/separate E/M services performed on the same day, the hospital is required to bill these on separate claims with modifier 27 added to the second E/M encounter on that day. In addition to reporting modifier 27, report condition code G0 "*Distinct Medical Visit*" when multiple medical visits occur on the same day for the same department.

Effective August 1, 2015, if there are multiple Evaluation and Management (E/M) claims on the same day and the second one does not have a modifier 27 "*Multiple Outpatient Hospital E/M Encounters on the Same Date*", the detail will deny with **EOB code 5500 "Cannot have Multiple E/M Claims on the Same Date of Service"**. Modifier 27 should be appended only to the following E/M codes: Procedure codes 92002-92014 and 99201-99499, and Healthcare Common Procedure Coding System (HCPCS) codes G0463 and G0380-G0384, when they are billed in connection with Revenue Center Codes (RCCs) 45X, 51X or 981.

If on an outpatient claim the hospital fails to bill condition code G0 when modifier 27 is used to identify a distinct/separate E/M encounter performed for the same department (i.e. RCC 450/456 emergency room department), on the same date of a separate encounter, then the claim will deny with the following EOB codes:

5501 - "Condition Code G0 Required when Modifier 27 Billed with an E/M Code" on a current claim or

5502 - "Previous Claim Required Condition Code G0 when E/M Code is billed with Modifier 27" if the previous claim had a modifier 27, but failed to bill with condition code G0.

If you have any questions regarding this bulletin, please contact the HP Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

