



**Connecticut Department of Social Services
Medical Assistance Program**

www.ctdssmap.com

Provider Bulletin 2014-35

May 2014

TO: All Providers

RE: Expedited Medicaid Eligibility Processing for Individuals with Medical Emergencies

This bulletin is a reminder to providers about the availability of expedited Medicaid eligibility processing for individuals with medical emergencies. An individual may be eligible for emergency Medicaid application processing if the individual has a condition or illness that, if not immediately treated, places the individual at serious and imminent risk of severe harm or permanent disability.

Most individuals can receive real-time Medicaid eligibility determinations by applying for health coverage through Access Health CT, Connecticut's state-based insurance marketplace. The Department of Social Services (DSS) and Access Health CT share a computer system that can provide real-time Medicaid eligibility determinations for most individuals, including children under age 19, parents and caretaker relatives of children under age 18, pregnant women and childless adults under age 65 who do not receive Medicare. These individuals can apply for coverage online at www.accesshealthct.com or by calling 1-855-805-4325. Paper applications are also available by calling this number.

Individuals who apply for assistance through www.accesshealthct.com and who are determined to be eligible for Medicaid receive a proof of coverage letter that guarantees payment of healthcare services when provided by Medicaid enrolled providers. Enrolled providers may rely on this letter as a guarantee of payment (see Provider Bulletin 2014-15), or, in many situations, providers may obtain a temporary client ID (see Provider Bulletin 2014-29).

Individuals age 65 or older and those receiving Medicare can apply for Medicaid with the Department of Social Services. The best way for these individuals to receive expedited eligibility processing is to apply online at the Department's Web site www.connect.ct.gov, and then call the DSS Benefit Center at 1-855-626-6632 to request expedited

processing due to a medical emergency. Individuals may also apply in person at a DSS Service Center. Locations are posted on our Web site www.ct.gov/dss.

Please contact Eligibility Policy and Program Support at (860) 424-5250 if you have any questions.

Questions? Need assistance? Call the HP Provider Assistance Center Mon.-Fri. 8:00 a.m.-5:00 p.m.
Toll free at 1-800-842-8440 or write to HP, PO Box 2991, Hartford, CT 06104
Program information is available at www.ctdssmap.com

