



IMPORTANT Phone Numbers

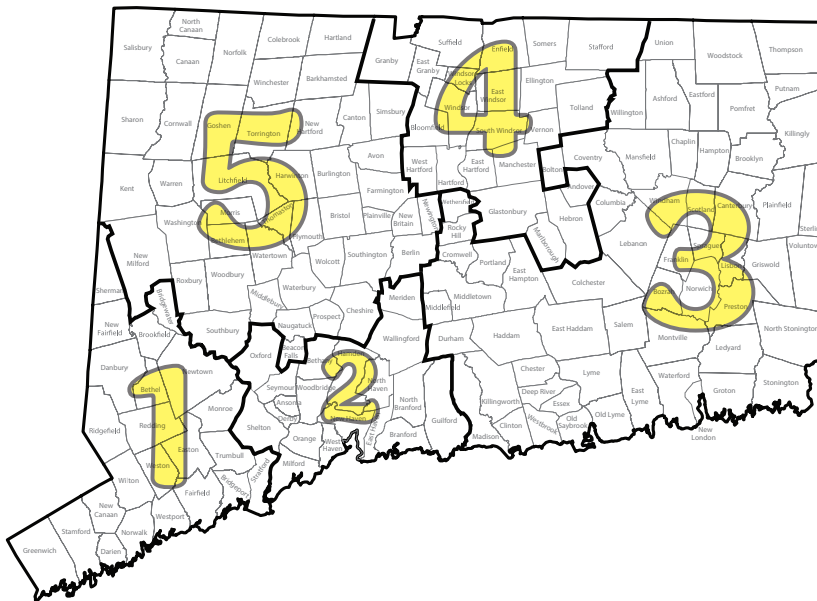
Contact	Inquiries Related To	Phone Number
HUSKY Health Program Provider Engagement Services Monday - Friday: 8:00 a.m. - 6:00 p.m. portal.ct.gov/husky	<ul style="list-style-type: none"> • Member Benefits • Accessing a Connecticut Medical Assistance Program (CMAP) Provider • Participation in CMAP Network • Person-Centered Medical Home (PCMH) Program • General Inquiries 	1.800.440.5071
Automated Eligibility Verification System (AEVS) Automated Voice Response System (AVRS) Self-Service 24/7	Access via website or phone to verify important DSS client information including: <ul style="list-style-type: none"> • Client Eligibility • Third Party Insurance • Medicare Coverage • Waiver Program Eligibility • Managed Care Eligibility 	AEVS www.ctdssmap.com CTPortal/Provider/Secure-Site AVRS 1.800.842.8440
HUSKY Health Care Management	Getting assistance from clinical staff at HUSKY Health to improve the health status of high-risk individuals with complex needs, including: <ul style="list-style-type: none"> • Complex Care Coordination Needs • Complex Medical or Medical/Behavioral Health Needs • High-Risk Pregnancy • High Utilization (ED, Inpatient) 	1.800.440.5071 x2024
Medical and Radiology Authorization (including general inquiries and technical support)	<ul style="list-style-type: none"> • Medical and radiology authorization general inquiries • Medical and radiology authorization portals 	General Inquiries: 1.800.440.5071 Medical: Select option 2 from the menu, then select option 1 again from the sub-menu Radiology: Select option 2 from the menu, then select option 2 from the sub-menu
Authorization Portal Technical Support:	<ul style="list-style-type: none"> • Medical authorization • Radiology authorization 	1.877.606.5172 Medical: Option 5: For password, medical account access or account set up issues Option 6: For Interqual, authorization entry, or authorization process questions Radiology: Select option 7 from the menu, then select option 2 from the sub-menu
Gainwell Technologies Provider Assistance Center Monday - Friday: 8:00 a.m. - 5:00 p.m. www.ctdssmap.com	<ul style="list-style-type: none"> • CMAP Provider Enrollment • Claims 	1.800.842.8440
CT Behavioral Health Partnership (CT BHP) Monday - Friday: 9:00 a.m. - 7:00 p.m. www.ctbhp.com	<ul style="list-style-type: none"> • Behavioral Health Services • Behavioral Health Prior Authorizations • Accessing a Behavioral Health Practitioner 	1.877.552.8247

Contact	Inquiries Related To	Phone Number
CT Pharmacy Client Assistance Center Monday - Friday: 8:00 a.m. - 5:00 p.m. www.ctdssmap.com	<ul style="list-style-type: none"> Pharmacy Services Pharmacy Prior Authorization Pharmacy Benefits 	1.800.842.8440 Benefit and Claim Questions 1.866.409.8386 24/7 Pharmacy Prior Authorization
CT Dental Health Partnership (CTDHP) Monday - Friday: 8:00 a.m. - 5:00 p.m. www.ctdhp.org	<ul style="list-style-type: none"> Dental Services 	1.855.283.3682
Non-Emergency Medical Transportation (NEMT) https://www.mtm-inc.net/connecticut	<ul style="list-style-type: none"> Transportation Services (Non-Emergency Transportation) 	1.855.478.7350
Fraud Reporting Hotline	<ul style="list-style-type: none"> Reports of Suspected Fraud or Abuse 	1.866.700.6109 1.800.842.2155 Fax: 860.424.5900 clientfraud.dss@ct.gov providerfraud.dss@ct.gov
Third Party Liability (HMS - A Gainwell Technologies company) Monday - Friday: 8:30 a.m. - 5:00 p.m.	<ul style="list-style-type: none"> To verify and inquire if a member has other health insurance 	1.866.252.0671 Fax: 1.469.320.5117 ctinsurance@gainwelltechnologies.com

HUSKY Health Program

Provider Engagement Services Representative Contact Information

A team of dedicated Provider Engagement Services representatives are available to assist you by telephone or an on-site office visit. For assistance, please contact the representative for your location as listed below.



1 Katherine Miles Moran
203.949.4064

2 Nancy Esposito
203.949.4163

3 James Sanchez
203.949.6140

4 Kimberly Martin
203.949.4106

5 David Miller
203.949.4141

Visit our website at portal.ct.gov/husky and click on "Information for Providers" to access HUSKY Health program information including:

- Program Benefits Grids
- Provider Bulletins and Forms
- Provider Directory
- Secure Provider Portal (customized reports on your HUSKY patients)
- Prior Authorization Portals