



Secure Provider Portal Help Guide

Secure Provider Portal User's Guide

Welcome to Your HUSKY Health Secure Provider Portal!

From this page, you can see information regarding health measures, view patient reports, submit and view authorizations, fill out the member missed appointment form, register for the Obstetrical Pay for Performance Practice program (OBP4P), check eligibility on the State of Connecticut's Automated Eligibility Verification System (AEVS), find a doctor, and access the public HUSKY Health provider homepage. You can also visit the CultureVision™ website, your free access to an easy-to-use database that gives you information on culturally competent patient care.

MESSAGES 7 PROFILE LOGOUT

HUSKY HEALTH CONNECTICUT

Community Health Network of Connecticut, Inc.

Home Health Measures Patient Reports Authorizations Member Missed Appointment Form Obstetrical Pay for Performance Practice Registration Reference Materials Quick Links Contact Us

Welcome to Your HUSKY Health Secure Provider Portal!

The HUSKY Health Provider Portal gives Connecticut Medical Assistance Program (CMAP) providers access to secure member and provider specific data. You may securely access eligibility data, view authorization units used, find your local Provider Engagement Representative, report members who have missed appointments, and access a cultural database to help supplement the care you deliver to HUSKY Health members.

Use the navigation menu to access the desired secure information or [go to the HUSKY Health Provider homepage](#)

Quick Links

- Eligibility Verification
- Find a Doctor
- HUSKY Health Provider Homepage
- CultureVision™

Provider Support Services

Provider Engagement Services
Call 1 800 440 5071
Hours: 8:00 a.m. - 6:00 p.m.
Monday - Friday
Secure Email (login required): [secure_email](#)

Regional Provider Engagement Representatives

Technical Support Services
Call 1 877 606 5172
Hours: 9:00 a.m. - 4:00 p.m.
Monday - Friday
Secure Email (login required): [secure_email](#)

[Secure Provider Web Portal Help Guide \(PDF\)](#)

Please Note: To return to this page at any time, click the “Home” button in the menu navigation.



Secure Provider Portal Help Guide

Health Measures:

CHNCT uses a comprehensive set of health measures to evaluate and assist the provider community and address population health concerns. Click on “**Health Measures**” to learn more about this process. You can also click on “**Health Measure Improvement**” to learn how to improve your scores, and “**HEDIS® Overview**” for an introduction to HEDIS® and what to expect from the HEDIS® review. You can also visit the CultureVision™ website, your free access to an easy-to-use database that gives you information on culturally competent patient care.

The screenshot shows the Husky Health Secure Provider Portal interface. At the top left is the Husky Health Connecticut logo. To the right are links for MESSAGES 1, PROFILE, and LOGOUT. A navigation menu contains items: Home, Health Measures (highlighted with a red circle and a red arrow), Patient Reports, Patient Reports, Authorizations, Member Missed Appointment Form, Obstetrical Pay for Performance Practice Registration, Obstetrical Pay for Performance Notification Form, and Reference M... Below the navigation menu is a 'Welcome' message and the title 'Health Secure Provider Portal!'. A 'Quick Links' section includes: Eligibility Verification, Find a Doctor, HUSKY Health Provider Homepage, and CultureVision™. A 'Provider Support Services' section is divided into 'Provider Engagement Services' (Call 1.800.440.5071, Hours: 8:00 a.m. - 6:00 p.m., Monday - Friday, Secure Email (login required): [secure_email](#)) and 'Technical Support Services' (Call 1.877.806.5172, Hours: 9:00 a.m. - 4:00 p.m., Monday - Friday, Secure Email (login required): [secure_email](#)). A link for 'Secure Provider Web Portal Help Guide (PDF)' is also present. At the bottom, there is a disclaimer: 'Disclaimer: Privacy Policy Website Accessibility Policy'.



Secure Provider Portal Help Guide

Patient Reports:

If you are a primary care provider (PCP) or a usual source of care provider, you can view your patient-based reports, which provide valuable information to assist with the management of attributed HUSKY Health patients. Before you can access these reports for the first time, we need to verify your information. To request access, click the **“Subscribe to Reports”** button and complete the form. When all fields are completed, submit this form to Web Support for verification. Web Support will contact you to review and confirm your information. Once approved, you will be able to view reports about your attributed patients available on the secure provider portal under the **“Patient Reports”** tab.

Please note: it may take up to 10 business days to verify your information.

The screenshot displays the Husky Health Provider Portal interface. At the top, there is a navigation bar with the following items: Home, Health Measures, Patient Reports (highlighted with a red circle), Authorizations, Member Mailed Appointment Form, Obstetrical Pay for Performance Practice Registration, Reference Materials, Quick Links, and Contact Us. Below the navigation bar, the 'Reports' section is visible, containing a paragraph of introductory text and a blue button labeled 'Subscribe to Reports' with a red arrow pointing to it. The 'HUSKY Health Provider Portal Reports' section follows, providing information about the reports and a list of report types: Patient Panel, Daily Hospital Admission and Discharge, Gaps in Care, ED Utilization, and Inpatient Claims. A 'Download the Attribution Flyer' link is also present. The 'Provider Portal Report Survey' section is at the bottom, mentioning a survey for PCPs and usual source of care providers.



Secure Provider Portal Help Guide

Patient Reports (cont.):

Once your information has been verified, you will have access to view and download the patient-based reports. You can access these reports by selecting the desired report from the “**Report Type**” dropdown list. “**Report Help Guides**” are also available for each report.

The screenshot shows the top navigation bar of the Husky Health Secure Provider Portal. The navigation tabs include: Home, Health Measures, Patient Reports, Authorizations, Member Messed Appointment Form, Obstetrical Pay for Performance Practice Registration, Reference Materials, Quick Links, and Contact Us. Two red arrows point to the 'Patient Reports' and 'Reference Materials' tabs. Below the navigation bar, there are two dropdown menus: 'Report Type' with 'Adult Diabetes - Gaps in Care' selected, and 'Report Help Guides' with 'Select' selected. Below the dropdowns, there is a blue banner with the text: **IMPORTANT: PLEASE READ PRIOR TO ACCESSING UTILIZATION REPORTS AT THE BOTTOM OF THIS PAGE.**

On behalf of the HUSKY Health program, Community Health Network of Connecticut, Inc. (CHNCT) is providing Connecticut Medical Assistance Program (CMAP) providers with access to claims reports for their attributed HUSKY Health members. We are providing you with these reports to better inform you of your HUSKY Health patients' utilization.

We have created an attribution flyer with FAQs to help you understand the attribution process:

[Download the Attribution Flyer](#)

By accessing the reports on this portal, you agree to accept the following requirements:

- The information contained in these reports is Protected Health Information (PHI) and you are required to protect the confidentiality of this information in accordance with all applicable federal and state privacy laws and regulations.
- CHNCT and/or the HUSKY Health program make no representations or warranties regarding the accuracy or completeness of the information accessed herein and the information available via this portal is not the HUSKY Health members' complete medical record.
- Access to the information contained in these reports is on a strictly need to know basis and you may not use any patient PHI for any purpose other than for treatment of the patient.

Please Note: All patient utilization data with a behavioral health, substance abuse or HIV related diagnosis has been removed from the utilization reports. If you are a provider and would like access to this data for the HUSKY Health patients who are attributed to you, you must ask each patient to sign a Consent to Disclose Sensitive Health Information form, specifically permitting CHNCT, on behalf of the HUSKY Health program, to provide you (the provider) with access to this sensitive claims data. A general authorization form for the release of medical or other information is not sufficient for this purpose. HUSKY Health members are not required to sign this consent form. However, if a HUSKY Health member provides consent, CHNCT will include this data in the provider's utilization reports. You may obtain a copy of the blank consent form by [clicking here](#). Please forward all signed consent forms to CHNCT's Compliance Officer by either fax (203.265.2780) or mail: CHNCT, Attn: Compliance Officer, 11 Fairfield Boulevard, Wallingford, CT, 06492.

Provider Portal Report Survey:

The HUSKY Health secure provider portal provides all Primary Care Providers (PCP) and usual source of care providers with access to reports which contain information and data about your HUSKY Health members. To help us make sure these reports are useful for you as they can be, we have a brief survey we would like you to take.

[Click here](#) to complete the survey.

Adult Diabetes - Gaps In Care



Secure Provider Portal Help Guide

Report Type Dropdown Menu:

The dropdown menu provides you with a list of available reports.

Please note: You may see a blank report if your patients do not have any claims for the particular report type.

The screenshot displays the Secure Provider Portal interface. At the top, there are navigation links for MESSAGES 7, PROFILE, and LOGOUT. The Husky Health Connecticut logo is on the left, and the Community Health Network of Connecticut, Inc. logo is on the right. A navigation bar contains links for Home, Messages, and a dropdown menu. Below this, there are sections for 'Report Type:' and 'Report Help Guides:'. The 'Report Type:' dropdown menu is open, showing a list of report categories such as 'Adult Diabetes - Gaps in Care', 'Adult Preventive Visits Age 21 - 49 - Gaps in Care', 'Asthma Controller Medications', 'BEH and Developmental Screenings - Gaps in Care', 'Breast Cancer Screenings - Gaps in Care', 'Cervical Cancer Screenings - Gaps in Care', 'Child Diabetes Screening Tests - Gaps in Care', 'Child under 18 DX obesity and wo HbA1c 24 months', 'Child Well-Care Visits - Gaps in Care', 'Colorectal Cancer Screenings - Gaps in Care', 'COPD Flu PNA Spirometry', 'Daily Admission and Discharge Report', 'Daily Pharmacy Report', 'ED Utilization Report', 'HPV Immunizations - Gaps in Care', 'Inpatient Claims Report', 'Lead Screening Ages 9 - 24 Months - Gaps in Care', 'Members Age 45 and up without HbA1c past 1 year', 'Members HbA1c 5.7-6.4 DX obesity prediabetes RX', 'Members on Medications that may raise A1C Levels', 'Member Satisfaction Survey with Provider Services', 'Monthly Pharmacy Report', 'Patient Panel Report', 'PCMH Plus Patient Panel Report', and 'Radiation Exposure'. A red arrow points to the 'Report Type:' label. The 'Report Help Guides:' section has a dropdown menu with 'Select' as the only option. Below this, there is a section titled 'PROCESSING UTILIZATION REPORTS AT THE BOTTOM OF THIS PAGE.' followed by text about the Connecticut Medical Assistance Program (CMAP) and a section titled 'Please note the following requirements:'.



Secure Provider Portal Help Guide

Report Help Guide Dropdown Menu:

The “Report Help Guides” provide you with explanations of the criteria for each of the reports.

The screenshot displays the top navigation bar of the Secure Provider Portal with the following items: Home, Health Measures, Patient Reports, Authorizations, Member Blood, Appointment Form, Clinical Pay for Performance, Practice Registration, Reference Materials, Quick Links, and Contact Us. Below the navigation bar, the 'Report Type' dropdown menu is set to 'Adult Diabetes - Gaps in Care'. A red arrow points to the 'Report Help Guides' dropdown menu, which is open and lists the following items: Select, Adult Diabetes - Gaps in Care, Adult Preventive Visits Age 21 - 49 - Gaps in Care, Adult Preventive Visits Age 50 - 64 - Gaps in Care, Asthma Controller Medications, Behavioral Health and Developmental Screenings - Gaps in Care, Breast Cancer Screening - Gaps in Care, Cervical Cancer Screening - Gaps in Care, Child Diabetes Screening Tests - Gaps in Care, Child under 18 DX Obesity and without HbA1c in Past 24 Months - Gaps in Care, Child Well-Care Visits - Gaps in Care, Colorectal Cancer Screening - Gaps in Care, COPD Flu PNA Spirometry, Daily Admission and Discharge Report, Daily Pharmacy Report, ED Utilization Report, HPV Immunizations - Gaps in Care, Inpatient Claims Report, Lead Screening Ages 9 - 24 Months - Gaps in Care, Members Ages 45 and up without HbA1c past 1 year - Gaps in Care, Members HbA1c 5.7 - 6.4 DX Obesity and Prediabetes Medication - Gaps in Care, Member Satisfaction Survey with Provider Services, Member on Medications that may raise A1C Levels, Monthly Pharmacy Report, Patient Panel Report, PCMH+ Assignment Roster Report Wave 2, Radiation Exposure, and Smokers Without Spirometry.

IMPORTANT: PLEASE READ PRIOR TO ACCESSING UTIL

On behalf of the HUSKY Health program, Community Health Network of Connecticut, Inc. (CHNCT) reports for their attributed HUSKY Health members. We are providing you with these reports to both:

We have created an attribution flyer with FAQs to help you understand the attribution process:

[Download the Attribution Flyer](#)

By accessing the reports on this portal, you agree to accept the following:

- The information contained in these reports is Protected Health Information (PHI) and you are responsible for understanding and state privacy laws and regulations.
- CHNCT and/or the HUSKY Health program make no representations or warranties regarding the accuracy or completeness of the information provided via this portal is not the HUSKY Health members' complete medical record.
- Access to the information contained in these reports is on a strictly need to know basis and you are responsible for ensuring that only authorized personnel have access to this information.

Please Note: All patient utilization data with a behavioral health, substance abuse or HIV related diagnosis is not included in these reports. If you require access to this data for the HUSKY Health patients who are attributed to you, you must ask each patient's provider for their consent. CHNCT, on behalf of the HUSKY Health program, to provide you (the provider) with access to this information is not sufficient for this purpose. HUSKY Health members are not required to sign this consent form. You may obtain a copy of the blank consent form by clicking [here](#).



Secure Provider Portal Help Guide

Prior Authorization Portal:

To access the medical or radiology authorization portals, click the **“Authorizations”** tab. Then select the button for the type of authorization you are requesting.

You can also request access to authorization units used by clicking the **“Request Authorization Units Used”** button. Before you can access these reports for the first time, we need to verify your information. To get access, click the **“Request Authorization Units Used”** button.

Please note: It can take up to 10 business days to verify your information.

The screenshot displays the Husky Health Connecticut Secure Provider Portal. At the top, there is a navigation bar with the following items: Home, Health Measures, Patient Reports, **Authorizations** (highlighted with a red circle), Member Missed Appointment Form, Obstetrical Pay for Performance Practice Registration, Reference Materials, Quick Links, and Contact Us. Below the navigation bar, the page is titled "Prior Authorization Portals". A message states: "To access the Prior Authorization Portals, select the button below for the type of prior authorization you are requesting." There are two blue buttons: "Medical Authorization Portal" and "Radiology Authorization Portal". Below these buttons, a message says: "For up-to-date information regarding the Prior Authorization Portals, visit the [Prior Authorization](#) main page on the HUSKY Health website." The next section is titled "Authorization Units Used". A message states: "To access your authorization units used, please click on the button below and you will be contacted by the Web Support Help Desk to verify your information or you can contact us at 1.877.606.5172 during the hours of 9:00 a.m. - 4:00 p.m. EST, Monday through Friday. Please note, it could take up to 10 business days to verify your information." There is one blue button: "Request Authorization Units Used". At the bottom of the page, there is a footer with links for "Disclaimer", "Privacy Policy", "Website Accessibility Policy", and "Terms of Use".



Secure Provider Portal Help Guide

Once your information has been verified, you will be able to view authorization units used for your HUSKY Health patients. To view this information, you will need to enter the authorization number, client ID number (HUSKY Health member ID number), patient date of birth, and date of authorization.

MESSAGES 7 | PROFILE | LOGOUT

HUSKY HEALTH CONNECTICUT

Home | Health Measures | Patient Reports | **Authorizations** | Member Missed Appointment Form | Obstetrical Pay for Performance Practice Registration | Reference Materials | Quick Links | Contact Us

Prior Authorization Portals

To access the Prior Authorization Portals, select the button below for the type of prior authorization you are requesting:

[Medical Authorization Portal](#)

[Radiology Authorization Portal](#)

For up-to-date information regarding the Prior Authorization Portals, visit the [Prior Authorization](#) main page on the HUSKY Health website.

Authorization Units Used

To search for a patient's authorization, enter the Client ID Number or the Auth Number.
If entering multiple Auth Numbers, please separate each number with a comma.

Authorizations

Authorization Number	Client ID Number	Begin Date:
<input type="text"/>	<input type="text"/>	<input type="text" value="5/11/2017"/>
	Date of Birth:	End Date:
	<input type="text"/>	<input type="text" value="8/12/2020"/>

[Disclaimer](#) | [Privacy Policy](#) | [Website Accessibility Policy](#)



Secure Provider Portal Help Guide

Member Missed Appointment Form:

To access the member missed appointment form, click on the “**Member Missed Appointment Form**” tab. Then click the “**Member Missed Appointment Form**” link and fill out the form in its entirety.

MESSAGES 7 PROFILE LOGOUT

HUSKY HEALTH CONNECTICUT

Community Health Network of Connecticut, Inc.

Home Health Measures Patient Reports Authorizations **Member Missed Appointment Form** Obstetrical Pay for Performance Practice Registration Reference Materials Quick Links Contact Us

Member Missed Appointment Form

Member Missed Appointment Form

Member Missed Appointment Form

Please complete the Member Missed Appointment Form to make us aware of HUSKY patients who have failed to keep their medical appointments. We make multiple attempts to contact each patient to encourage and include them on the benefits of receiving timely care.

We also emphasize the patient's responsibility to notify your office should they not be able to keep an appointment. Please complete the **Member Missed Appointment Form** in its entirety and we will reach out to each patient listed.

Obstetrical Pay for Performance Practice Registration:

To enroll in the Obstetrical Pay for Performance Practice program, please complete the form by clicking on the “**Request OBP4P Program**” link. Once approved, you can begin submitting notification forms. For questions regarding the program, please contact: obp4pquestions@chnct.org.

MESSAGES 7 PROFILE LOGOUT

HUSKY HEALTH CONNECTICUT

Community Health Network of Connecticut, Inc.

Home Health Measures Patient Reports Authorizations Member Missed Appointment Form **Obstetrical Pay for Performance Practice Registration** Reference Materials Quick Links Contact Us

Obstetrical Pay for Performance Practice Registration

Welcome to OBP4P 2019-2020

To enroll in the OBP4P please complete the 2019-2020 OBP4P registration form.

Providers registered in the OBP4P program can begin submitting obstetric notification forms on August 1, 2019.

For questions related to the obstetrics OBP4P program, please contact DSS' Medical Administrative Services Organization, Community Health Network of Connecticut, Inc. (CHNCT) at obp4pquestions@chnct.org.

[Request OBP4P Program](#)



Secure Provider Portal Help Guide

To access reference materials, click on the “**Reference Materials**” tab. Then click on the Academy of Pediatrics’ (AAP) publication “Bright Futures,” which provides a compilation of helpful forms and materials.

The screenshot shows the Secure Provider Portal interface. At the top, there is a navigation bar with the following items: Home, Health Measures (dropdown), Patient Reports, Authorizations, Member Missed Appointment Form, Obstetrical Pay for Performance Practice Registration, **Reference Materials** (highlighted with a red circle), Quick Links (dropdown), and Contact Us. Above the navigation bar, there are links for MESSAGES 7, PROFILE, and LOGOUT. The Husky Health Connecticut logo is on the left, and the Community Health Network of Connecticut, Inc. logo is on the right.

Reference Materials

Community Health Network of Connecticut, Inc.* (CHNCT) is committed to ensure that our members receive the right care, at the right time, and in the right setting. In addition, we want to provide you with the information you need in order to deliver the best care possible to your patients.

Through CHNCT, you can access the American Academy of Pediatrics’ (AAP) publication “Bright Futures”. This document provides pediatric providers with an organized compilation of current forms and materials that are related to preventive health supervision and health screening for infants, children, and adolescents.

To access the document, simply click on the link provided:

<https://ebooks.aapublications.org/content/bright-futures-guidelines-for-health-supervision-of-infants-children-and-adolescents-4th-ed>

This will open the AAP eBooks page to the Bright Futures Guidelines for Health Supervision of Infants, Children, and Adolescents, 4th Ed. Click on the **Read Now** to open the book.

**** If you are asked to log in, the user name is chnct and the password is chnct.**

Disclaimer | Privacy Policy | Website Accessibility Policy



Secure Provider Portal Help Guide

Quick Links:

The “Quick Links” tab is visible on every screen throughout the secure provider portal. This tab provides quick links to “Eligibility Verification,” “Find a Doctor,” “HUSKY Health Provider Home Page,” and “CultureVision™.”

Welcome to Your HUSKY Health Secure Provider Portal!

The HUSKY Health Provider Portal gives Connecticut Medical Assistance Program (CMAP) providers access to secure member and provider specific data. You may securely access eligibility data, view authorization units used, find your local Provider Engagement Representative, report members who have missed appointments, and access a cultural database to help supplement the care you deliver to HUSKY Health members.

Use the navigation menu to access the desired secure information or [go to the HUSKY Health Provider homepage](#)

Quick Links

- Eligibility Verification
- Find a Doctor
- HUSKY Health Provider Homepage
- CultureVision™

Provider Support Services

Provider Engagement Services
Call 1.800.440.5071
Hours: 8:00 a.m. - 6:00 p.m.
Monday - Friday
Secure Email (login required): [secure_email](#)
[Regional Provider Engagement Representatives](#)

Technical Support Services
Call 1.877.600.5172
Hours: 9:00 a.m. - 4:00 p.m.
Monday - Friday
Secure Email (login required): [secure_email](#)

[Secure Provider Web Portal Help Guide \(PDF\)](#)



Secure Provider Portal Help Guide

Eligibility Verification:

The “**Eligibility Verification**” link will bring you to the State of Connecticut AEVS secure website.

The screenshot shows the top navigation bar with links: Home, Health Measures, Patient Reports, Authorizations, Member Missed Appointment Form, Obstetrical Pay for Performance Practice Registration, Reference Materials, Quick Links, and Contact Us. The 'Quick Links' dropdown menu is open, showing 'Eligibility Verification' as the first item. Below the navigation bar is a welcome message: "Welcome to Your HUSKY Health Secure Provider Portal". The main content area features a group photo of five healthcare professionals. On the right side, there are sections for "Provider Support Services", including "Provider Engagement Services" and "Technical Support Services".

The screenshot shows the "Eligibility Verification" page. The text reads: "To verify member's eligibility please click [here](#) to access the State of Connecticut AEVS (Automated Eligibility Verification System) secure site. Refer to our [instructions](#) on how to log onto AEVS." A red arrow points to the "here" link. Below this text, it says: "For any questions on how to navigate the web eligibility verification, please contact DXC Technology Provider Call Center at 1-800-842-8440."



Secure Provider Portal Help Guide

Find a Doctor:

The "Find a Doctor" link will direct you to the Find a Doctor web page where you can search different provider directories.



Secure Provider Portal Help Guide

HUSKY Health Provider Homepage:

The "HUSKY Health Provider Homepage" link will bring you to the public HUSKY Health provider homepage.

Welcome to Your HUSKY Health Secure Provider Portal!

The HUSKY Health Provider Portal gives Connecticut Medical Assistance Program (CMAP) providers access to secure member and provider specific data. You may securely access eligibility data, view authorization units used, find your local Provider Engagement Representative, report members who have missed appointments, and access a cultural database to help supplement the care you deliver to HUSKY Health members.

Use the navigation menu to access the desired secure information or [go to the HUSKY Health Provider homepage](#).

Provider Support Services

Provider Engagement Services
 Call 1.800.440.5071
 Hours: 8:00 a.m. - 6:00 p.m.
 Monday - Friday
 Secure Email (login required): [secure_email](#)

[Regional Provider Engagement Representatives](#)

Technical Support Services
 Call 1.877.606.5172
 Hours: 9:00 a.m. - 4:00 p.m.
 Monday - Friday
 Secure Email (login required): [secure_email](#)

[Secure Provider Web Portal Help Guide \(.pdf\)](#)

Transitional Care Team

Our transitional care team works with members and providers to ensure that patients set and attend their follow-up appointments after a hospital discharge to receive the assistance they need. [Learn more about how this team helps to maintain continuity of care.](#)



Secure Provider Portal Help Guide

CultureVision™:

The “CultureVision™” link will direct you to the CultureVision website. The CultureVision website gives you free access to an easy-to-use database with information on culturally competent patient care.

Welcome to Your HUSKY Health Secure Provider Portal!

The HUSKY Health Provider Portal gives Connecticut Medical Assistance Program (CMAP) providers access to secure member and provider specific data. You may securely access eligibility data, view authorization units used, find your local Provider Engagement Representative, report members who have missed appointments, and access a cultural database to help supplement the care you deliver to HUSKY Health members.

Use the navigation menu to access the desired secure information or [go to the HUSKY Health Provider homepage](#)

Quick Links

- Eligibility Verification
- Find a Doctor
- HUSKY Health Provider Homepage
- CultureVision™**

Provider Support Services

Provider Engagement Services
Call 1.800.440.5071
Hours: 8:00 a.m. - 6:00 p.m.
Monday - Friday
Secure Email (login required): [secure email](#)

Regional Provider Engagement Representatives

Technical Support Services
Call 1.877.606.5172
Hours: 9:00 a.m. - 4:00 p.m.
Monday - Friday
Secure Email (login required): [secure email](#)

[Secure Provider Web Portal Help Guide \(PDF\)](#)

Cultural Competency for Healthcare Providers

Patient panels are not only diverse with regard to conditions, but also with regard to cultural backgrounds. The cultural backgrounds of your patients can impact the way you manage their treatment plans as well as the way your patients interact with you. The ability to relate to your patients on their terms can make the difference between successful treatment and prolonged condition management.

As a CMAP-enrolled provider, you have free access to CultureVision™ the first comprehensive, user-friendly database used to provide healthcare professionals with access to culturally competent patient care. When you are better able to understand the impacts of culture on your patient perspectives, you are better equipped to manage your culturally diverse patient panels for the best health outcomes possible.

Click the CultureVision™ icon below to explore your free cultural competency resources.



Secure Provider Portal Help Guide

Contact Us:

For questions related to the HUSKY Health program and services, click the “**Contact Us**” menu item.

