



IMPORTANT Phone Numbers

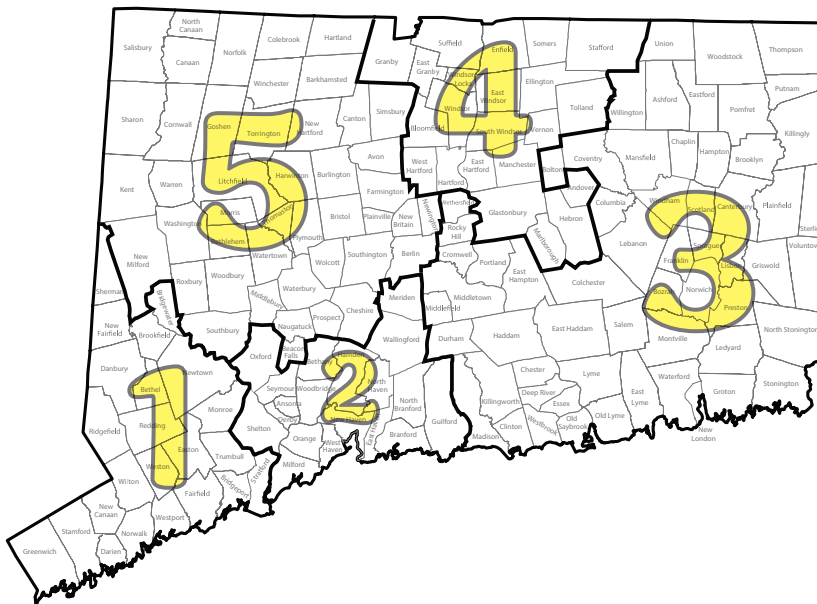
Contact	Inquiries Related To	Phone Number
<p>HUSKY Health Program Provider Engagement Services Monday - Friday: 8:00 a.m. - 6:00 p.m. portal.ct.gov/husky</p>	<ul style="list-style-type: none"> • Member Benefits • Accessing a Connecticut Medical Assistance Program (CMAP) Provider • Participation in CMAP Network • Person-Centered Medical Home (PCMH) Program • General Inquiries 	<p>1.800.440.5071</p>
<p>Automated Eligibility Verification System (AEVS) Automated Voice Response System (AVRS) Self-Service 24/7</p>	<p>Access via website or phone to verify important DSS client information including:</p> <ul style="list-style-type: none"> • Client Eligibility • Third Party Insurance • Medicare Coverage • Waiver Program Eligibility • Managed Care Eligibility 	<p>AEVS www.ctdssmap.com CTPortal/Provider/Secure-Site</p> <p>AVRS 1.800.842.8440</p>
<p>HUSKY Health Care Management</p>	<p>Getting assistance from clinical staff at HUSKY Health to improve the health status of high-risk individuals with complex needs, including:</p> <ul style="list-style-type: none"> • Complex Care Coordination Needs • Complex Medical or Medical/Behavioral Health Needs • High-Risk Pregnancy • High Utilization (ED, Inpatient) 	<p>1.800.440.5071 x2024</p>
<p>Medical and Radiology Authorization (including general inquiries and technical support)</p>	<ul style="list-style-type: none"> • Medical and radiology authorization general inquiries • Medical and radiology authorization portals 	<p>General Inquiries: 1.800.440.5071</p> <p>Medical: Select option 2 from the menu, then select option 2 again from the sub-menu</p> <p>Radiology: Select option 2 from the menu, then select option 1 from the sub-menu</p>
<p>Authorization Portal Technical Support:</p>	<ul style="list-style-type: none"> • Medical authorization • Radiology authorization 	<p>1.877.606.5172</p> <p>Medical: Select option 5 from the menu</p> <p>Radiology: Select option 6 from the menu, then select option 2 from the sub-menu</p>
<p>Gainwell Technologies Provider Assistance Center Monday - Friday: 8:00 a.m. - 5:00 p.m. www.ctdssmap.com</p>	<ul style="list-style-type: none"> • CMAP Provider Enrollment • Claims 	<p>1.800.842.8440</p>
<p>CT Behavioral Health Partnership (CT BHP) Monday - Friday: 9:00 a.m. - 7:00 p.m. www.ctbhp.com</p>	<ul style="list-style-type: none"> • Behavioral Health Services • Behavioral Health Prior Authorizations • Accessing a Behavioral Health Practitioner 	<p>1.877.552.8247</p>
<p>CT Pharmacy Client Assistance Center Monday - Friday: 8:00 a.m. - 5:00 p.m. www.ctdssmap.com</p>	<ul style="list-style-type: none"> • Pharmacy Services • Pharmacy Prior Authorization • Pharmacy Benefits 	<p>1.800.842.8440 Benefit and Claim Questions 1.866.409.8386 24/7 Pharmacy Prior Authorization</p>

Contact	Inquiries Related To	Phone Number
CT Dental Health Partnership (CTDHP) Monday - Friday: 8:00 a.m. - 5:00 p.m. www.ctdhp.org	<ul style="list-style-type: none"> Dental Services 	1.855.283.3682
Non-Emergency Medical Transportation (NEMT) https://www.mtm-inc.net/connecticut	<ul style="list-style-type: none"> Transportation Services - (Non-Emergency Transportation) 	1.855.478.7350
Fraud Reporting Hotline	<ul style="list-style-type: none"> Reports of Suspected Fraud or Abuse 	1.866.700.6109 1.800.842.2155 Fax: 860.424.5900 clientfraud.dss@ct.gov providerfraud.dss@ct.gov
Third Party Liability (HMS - A Gainwell Technologies company) Monday - Friday: 8:00 a.m. - 5:00 p.m.	<ul style="list-style-type: none"> To verify and inquire if a member has other health insurance 	1.866.252.0671 Fax: 1.469.320.5117 ctinsurance@gainwelltechnologies.com

HUSKY Health Program

Provider Engagement Services Representative Contact Information

A team of dedicated Provider Engagement Services Representatives are available to assist you by telephone or an on-site office visit. For assistance, please contact the Provider Engagement Representative for your location as listed below.



- Region 1 203.949.4064
- Region 2 203.949.4163
- Region 3 203.949.6140
- Region 4 203.949.4106
- Region 5 203.949.4141

Visit our website at portal.ct.gov/husky and click on "Information for Providers" to access HUSKY Health Program information including:

- Program Benefit Grids
- Provider Bulletins and Forms
- Provider Directory
- Secure Provider Portal (customized reports on your HUSKY patients)
- Prior Authorization Portals